



Veolia Australia and New Zealand (Veolia) is the region's only environmental solutions organisation with specific capabilities across water and wastewater treatment, energy management, waste and resource recovery services, industrial cleaning and facilities maintenance services.

Our goal is to provide comprehensive, high-value-added solutions that balance growth and environmental protection, solutions that manage water sustainably, turn waste into a resource, and develop cleaner, more efficient energy systems.

Veolia's business strategy is guided by five elements: our business, our customers, our people, our environment and our community. These elements shape all aspects of Veolia's future performance, and our corporate policies and practices are linked to delivering excellence in one or many of them.

Veolia is committed to:

- Effectively managing our significant environmental impacts, monitoring progress and reviewing environmental performance against objectives and targets on a regular basis.
- Driving continual improvement, and meeting the requirements of ISO 14001 environmental management systems standard as part of the integrated business management system.
- Complying with applicable environmental legislation, contractual and other necessary requirements related to our activities and assist customers and suppliers to use products and services in an environmentally sensitive way.
- Striving to ensure that our policies, objectives and achievements are communicated to all persons working for and on behalf of the business and to educate and train employees and ensure competence in environmental issues and the environmental effects of their activities.
- Preventing pollution and harm to the natural, heritage and built environments and to reduce the use of all raw materials, energy and supplies.
- Consulting with relevant stakeholders, taking into account local environmental conditions and working with local communities to achieve shared and lasting outcomes.

All managers, employees, contractors and visitors are responsible for being aware of, and complying with this policy.

A handwritten signature in black ink, appearing to read "Doug Dean".

16<sup>th</sup> September 2015

**Doug Dean AM**  
Managing Director/ CEO  
Veolia Australia and New Zealand

