

EPL No:	11436
Date:	30/11/2022

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
18/11/2022	6:30:00 am	EPA Environmental Line	Odour	Covan Creek Road, Lake Bathurst	Complainant reported being impacted by an "extreme smell" at their premises, which they described as a "sulphur and rubbish odour", allegedly coming from Woodlawn Waste Facility.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
17/11/2022	8:00:00 am	EPA Environmental Line	Odour	Covan Creek Road, Lake Bathurst	Complainant reported being impacted by a "gassy and rotting rubbish" odour from the Woodlawn Waste Facility at 8:00 AM when they went outside in the morning. They stated that they could not work and had a headache from the overwhelming odour.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
17/11/2022	5:30:00 am	EPA Environmental Line	Odour	Covan Creek Road, Lake Bathurst	Complainant reported being impacted by offensive odour, allegedly coming from the Woodlawn Waste Facility, in the morning when they exited their house. They described the odour as a "a very strong rotting and tip" smell.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
17/11/2022	8:52:00 am	Community Feedback Line	Odour	Covan Creek Road, Lake Bathurst	Complainant reported being impacted by a smell of rotten rubbish or a rubbish tip allegedly coming from Woodlawn. They advised that they experience the smell occasionally, particularly following inversion conditions.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
17/11/2022	7:30:00 am	E-mail	Odour	Braidwood Road, south of Tarago	Complainant reported being impacted by a smell of rotten garbage. They said it had a strength of 1/5. They advised that the odour was detected while driving to Tarago.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
12/11/2022	6:00:00 am	EPA Environmental Line	Odour	Not specified	Complainant stated that they were affected by offensive odour coming from the Woodlawn Waste Facility between 6:00 AM and 9:00 AM. They rated the odour strength as 5/6, and described the odour as rotten garbage, sour milk, or soiled nappies. The complainant stated that the odour was so bad that they had to close all doors and windows in the house, and that the odour prevented them from doing daily chores.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
12/11/2022	4:30:00 am	EPA Environmental Line	Odour	Willow Glen Road, Lower Boro	Complainant reported being impacted by an offensive odour at their property, which they alleged was coming from the Woodlawn Waste Facility. The complainant described the odour as a "rotting rubbish" smell and stated that it was consistent with previous odours derived from the Woodlawn precinct.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
07/11/2022	6:00:00 am	EPA Environmental Line	Odour	Taylor's Creek Road, Tarago	Complainant reported being impacted by odour, which they attributed to the Woodlawn Waste Facility, on Monday 7/11 (from 6:00 AM and again at 7 PM) and on Tuesday 8/11 (at 7:30 AM). Complainant described the odour as being "very strong" and "offensive" and they expressed their frustration that the issue is continuing.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

Licensee:
Veolia Environmental Services (Australia) Pty Ltd Cnr Unwin & Shirley Streets, Rosehill NSW 2142

Premises:
Woodlawn Landfill Collector Road, Tarago NSW 2580