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| EPL No: | 11436 |
| Date: | 14/12/2022 |

| Date | Time | Method | Type | Location | Description | Response/action taken to resolve the complaint |
|-------------|-------------|------------------------|-------------|---------------------------------|---|---|
| 16/11/2022 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported experiencing offensive odours at their home from 6 AM to 9AM. They described the odour to be like "meaty, rotten, wet, mouldering garbage that had been pumped through a humidifier and was hanging in the air". They said that the odour made them vomit and made them feel nauseous for most of the day. The complainant also stated that they drove past Woodlawn Waste facility on Collector Road at 4:30 PM, and that the smell there was "horrendous". They said it made them wretch as they drove and gave them a headache. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/11/2022 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, south of Tarago | Complainant reported experiencing odours on Braidwood Road while driving to Tarago. They described the odour to be a "rotten garbage" smell and rated the strength of the odour to be 1/5. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/11/2022 | 5:30:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant called and reported that they have been impacted by "gassy" odours being emitted by Woodlawn Waste Facility for four days (17.11.2022-20.11.2022). They stated that the direction of the wind has made the odours more intense in recent times. The complainant said that they constantly have to keep the windows closed so the smell does not overtake the house. They expressed that this ongoing issue is affecting their quality of life and health, and that on several occasions they have travelled to Canberra just to get a break from the smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/11/2022 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by offensive odour reportedly coming from Woodlawn Waste Facility at their residence (6 AM and 9:30 PM), Cullulla Road (3 PM) and on Collector Road near the facility (from 4 PM to 4:45 PM). The complainant described the odour as 'vile' and reported that it made them nauseous and light-headed. They also reported driving past Woodlawn Waste Facility and noticing that something was being sprayed near the leachate dams. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 21/11/2022 | 7:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported experiencing odour coming from Woodlawn Waste Facility at 7 PM. They described the odour to be a "rotting garbage, sour milk and dirty nappies" smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/11/2022 | 8:30:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by odour from Woodlawn Waste Facility at their house at 8:30 PM, and stated that their son experienced the odour at 4 PM at the bus stop Cnr Lumley Rd & Braidwood Rd Tarago. The complainant rated odour strength to be 5/6, and described the smell to be like "rotting garbage, sour milk, dirty nappies". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/11/2022 | 8:30:00 pm | EPA Environmental Line | Odour | George Street, Collector | Complainant reported being impacted by odour allegedly coming from Woodlawn waste facility. They stated that the odour was thick and strong and it caused them to stay indoors. They rated the odour strength to be 7/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/11/2022 | 9:20:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by odour from Woodlawn Waste Facility as soon as they exited their car at 9:20 PM, at their residence which is located approximately 10 km from the facility. They described the odour as a "horrific highly offensive smell" and said that they immediately had to close all the windows to their house. The complainant expressed that this is an ongoing issue that needs to be rectified and feel that Veolia are unable to properly manage the facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

Licensee:

**Veolia Environmental Services (Australia) Pty Ltd
Cnr Unwin & Shirley Streets, Rosehill NSW 2142**

Premises:

**Woodlawn Landfill
Collector Road, Tarago NSW 2580**