

EPL No:	11436
Date:	28/12/2022

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
23/12/2022	6:40:00 am	EPA Environmental Line	Odour	Not provided	Complainant advised that there is a "major disturbing smell" around their property. They stated that they first noticed it two days ago, and that it has gotten progressively worse overtime. They described the odour as a "sickening vomit smell".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
22/12/2022	7:22:00 am	EPA Environmental Line	Odour	Bywong	Complainant reported being impacted by a strong odour described as having a "compost" or "methane" type smell which was reportedly coming from Woodlawn Waste Facility. They are located more than 30 km away from the facility.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
22/12/2022	10:00:00 am	EPA Environmental Line	Odour	Not provided	Complainant reported being impacted by an offensive odour reportedly coming from Woodlawn Waste Facility. They described the odour as a "sulphur smell" which they noticed when they exited their house at 10:00 AM.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
22/12/2022	10:30:00 am	EPA Environmental Line	Odour	Covan Creek Road, Lake Bathurst	Complainant reported being impacted by an offensive odour reportedly coming from Woodlawn Waste Facility at 10:30 AM. The complainant stated that they could not work outside on the farm due to the odour, and that they had to close all their windows.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
22/12/2022	2:00:00 pm	EPA Environmental Line	Odour	Mulwaree Street, Tarago	Complainant reported experiencing an odour coming from Woodlawn Waste Facility, which they first noticed at 2:00 PM. The complainant described the odour as being consistent with a "rubbish gassy smell".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
22/12/2022	2:30:00 pm	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported initially being impacted by odour coming from Woodlawn Waste Facility at 10:00 AM and again at 2:30 PM, by when the odour had gotten really bad. The complainant described the odour as "strong odour of rotten garbage" and stated that they had to close all windows and doors to their property.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
22/12/2022	11:00:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a very strong, long-lasting odour from Woodlawn Waste Facility. The complainant described the smell of the odour as "unbearable" and causing irritation to eyes and headaches. They stated that the odour was noticeable for over 5 hours.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
22/12/2022	10:10:00 am	Community Feedback Line	Odour	Covan Creek Road, Lake Bathurst	The complainant advised that they had detected a slight sulphury smell in the air at their property which was different to what they had smelt in the past. They rated the odour to be a 5/10.	An operational odour source inspection was carried out for each of the individual Eco-Precinct facilities immediately following receipt of the complaint. The findings of the site inspections, combined with an assessment of meteorological data and operational activities was then undertaken in order to investigate the potential source or cause of odour. Although a number of improvement actions will be undertaken as a result of the site inspections, no unusual activities or conditions were identified.
16/12/2022	5:55:00 am	EPA Environmental Line	Odour	Mooneys Road, Currawang	Complainant reported being impacted by offensive odour coming from Woodlawn Waste Facility at 5:55 am. The complainant described the odour as a "rotting rubbish/ammonia" smell and stated that it was so unpleasant and constant that they were unable to remain in the area.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
15/12/2022	12:10:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a strong odour coming from Woodlawn Waste Facility at 12:10 AM while driving into Tarago. The complainant described the odour as a "rubbish/rotting waste" smell and stated that the odour is so strong that it permeates closed car windows.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

14/12/2022	5:00:00 am	EPA Environmental Line	Odour	Willow Glen Road, Lower Boro	Complainant reported being impacted by odour reportedly coming from Woodlawn Waste Facility at 5:00 AM when they went outside to tend to animals. They stated that the odour made them feel nauseous so they had to return inside. The complainant described the odour as a 'horrendous stench' and that it is so thick that it makes them feel like they can't breathe.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
13/12/2022	10:15:00 pm	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported experiencing a "strong rubbish/rotting waste odour" which they first noticed at 10:15 PM. The complainant advised that this odour, which is reportedly coming from Woodlawn Waste Facility, has been ongoing, daily issue for the last 12 months since they moved into their property.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
12/12/2022	7:00:00 am	EPA Environmental Line	Odour	Leahys Road and Cnr of Lumley Road and Braidwood Road, Tarago	Complainant reported being impacted by offensive odour allegedly coming from the Woodlawn waste facility. They said they noticed odour at 7 am at Leahys Lane, Tarago which was ongoing until 9 am. They also said that they noticed the odour at 7:45 am at the corner of Braidwood Rd and Lumley Rd, Tarago and that the odour was so strong there that they couldn't get out of their car.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
09/12/2022	7:30:00 am	EPA Environmental Line	Odour	Federal Highway, Collector	Complainant reported being impacted by a rotten egg type odour at about 7:30 AM. They said it was their first time reporting but not the first time they have noticed this smell. They said they believed the smell was from "Veolia at Tarago". They said they were planning on hanging out their clean washing but had to put it off until the smell goes away.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
08/12/2022	7:00:00 am	EPA Environmental Line	Odour	Leahys Lane, Tarago	Complainant advised that they initially noticed odours coming from Woodlawn Waste Facility at 7:00 AM and it was still obvious at 9:25 AM. The complainant rated the odour strength as a 4 and described the odour to smell like "rotting garbage, dirty nappies, sour milk". The complainant advised that they are unable to hang up their washing or allow fresh air through the house.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
07/12/2022	6:30:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a "terrible odour" coming from Woodlawn Waste Facility, and described the odour to smell like "rotting garbage or dead animal". They stated that they could not eat their breakfast outside in the morning due to the odour being too strong.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
07/12/2022	7:30:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by odour from Woodlawn Waste Facility from 7:30 PM. The complainant stated that the odour was very strong, constant, and lasted for a very long time (till 10-11 PM). They rated the strength of the odour to be 5/5, and described the smell of the odour to be organic with a gas smell.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
06/12/2022	6:30:00 am	EPA Environmental Line	Odour	Mooneys Road, Currawang	Complainant reported being impacted by a "very strong" odour from Woodlawn Waste Facility from 9:30 AM. They describe the odour to smell like "rotting eggs and rotting vegetables" and rated the odour strength as 9/10. The complainant stated that they had their windows open overnight to regulate heat and by the morning the smell had seeped into their lounge room.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
29/11/2022	7:30:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by "strong offensive odour" coming from Woodlawn Waste Facility starting from 7:00 AM. The complainant rated the odour strength to be 6/6.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
05/11/2022	7:30:00 am	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complaint reported that a "low level odour around 4-5 out of 10" was present at their address over the weekend and alleged that it was coming from "Veolia Environmental Services". They advised that they had a child staying with them over the weekend who had a pre-existing cough that was exacerbated by the odour and resulted in them seeking medical treatment.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

Licensee:

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Premises:

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