

EPL No:	<a href="#">11436</a>
Date:	15/03/2023

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
07/03/2023	9:10:00 am	Website Feedback Form	Road Traffic	Tarago Village near Train Station	This complainant followed a truck that they alleged was taking a load to Woodlawn which exceeded the 50km limit past the train station and then the 60km limit through to the exit.	Site management located the rego supplied by the complainant and notified the transport contractor who located and addressed the issue with the truck driver.
07/03/2023	8:00:00 am	E-mail	Odour	8kms along Boro Road	Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: moderate north westerly wind	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
07/03/2023	8:30:00 am	EPA Environmental Line	Odour	Boro Road, Lower Boro	Complainant reported being impacted by a "rotten garbage" odour as they drove along Boro Road. They rated the strength of the odour as 1/5 and said they could smell it over about an 8km stretch of road for at least 20 minutes.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
06/03/2023	9:00:00 am	E-mail	Odour	Tarago Showground	"Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 5/5 Wind direction: strong westerly wind Note: Odour was detected while driving to Tarago."	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
06/03/2023	9:00:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago (near Showground)	Complainant reported being impacted by a "rotten garbage" odour with a strength of 5/5 when driving along Braidwood Road in the vicinity of the Tarago Showground.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
06/03/2023	8:00:00 pm	EPA Environmental Line	Odour	Leahys Lane, Tarago	Complainant reported being impacted by an offensive odour that they alleged was coming from the Woodlawn Bioreactor. They said they first noticed the odour at 8pm and it was ongoing and became stronger at 11pm when they went to bed. They rated its strength as 6/6 at that time. They said it was very hot but they were unable to open any doors or windows because of the odour. They said the odour was not present when they woke up the following morning.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
04/03/2023	10:30:00 pm	EPA Environmental Line	Odour	Taylors Creek Road, Tarago	Complainant reported being affected by an offensive odour that they alleged to be coming from "the Veolia Woodlawn Eco Precinct". They said they "had to shut the house due to the stench".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
04/03/2023	10:30:00 pm	EPA Environmental Line	Odour	Mulwaree Street, Tarago	Complainant reported that they were impacted by a "rubbish gassy smell" outside their home that they alleged was coming from the Woodlawn waste facility. They said the smell caused them to close all windows and retreat inside at 10:30pm.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
01/03/2023	8:00:00 am	EPA Environmental Line	Odour	Tarago Public School	Complainant reported being impacted by a distinct "rubbish" odour. They rated the strength of the odour as 3/5.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
28/02/2023	9:00:00 am	EPA Environmental Line	Odour	Taylors Creek Road, Tarago	Complainant reported being affected by an offensive odour that they alleged to be coming from "the Veolia Woodlawn Eco Precinct". They said they "had to shut the house due to the stench".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

26/02/2023	12:00:00 pm	EPA Environmental Line	Odour	Collector Road, Tarago	Complainant reported smelling "a strong sulphur smell" as they were driving along Collector Road in the vicinity of the Woodlawn Bioreactor entrance gates. They said the smell continued for several kilometres further west along Collector Road to the point of some roadworks where the smell was "still just as strong". They said the odour was "dank" and "was more of a fume than a smell" and expressed concern that it could be toxic. They said they cleaned their car the next day and after wiping down the dash, the rag they used had a faint sulphur smell.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
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**Licensee:**

**Veolia Environmental Services (Australia) Pty Ltd  
Cnr Unwin & Shirley Streets, Rosehill NSW 2142**

**Premises:**

**Woodlawn Landfill  
Collector Road, Tarago NSW 2580**