







EPL No: 11436  
Date: 16/04/2024

Date	Time	Method	Type	Location	Proximity to Site	Description	Wind Rose Chart/Map	Av. Wind Speed (m/s)	Av Wind Direction	Bar. Pressure (hPa)	Temp 10m, Av (°C)	Activity on site consistent with normal operation?	Action taken or proposed to be taken to deal with the incident and/or prevent a recurrence	Photograph of active landfill cell showing intermediate cover (closest to complaint date) [1]	Current level of leachate in each pond at most the most recent survey	Daily H2S Non Zero Value Average (PPB)	Mechanical evaporator run times on ondate of odour complaint	Correlation with wind direction (Y/N)	Conclusion
15/04/2024	16:25	EPA Environmental Line	Odour	Mulwaree Street, Tarago	Approximately 7 km East of the site	Caller alleging they were impacted by an odour that is recurring Garbage smell, rubbish gassy, about 4.25pm on 15 April 2024. The complaint stated the odour has been particularly bad over the pasts weeks.		3.348	Westerly Wind. Complainant was downwind of the premises.	931.919	15.68	Y	Veolia has engaged The Odour Unit to undertake a gas characterisation assessment to determine the presence of other odour gases. Veolia will continue to implement the recommendations within the 2023 Odour Audit.		Date: 26/03/2024 ED3N-1: 791.7 ED3N-2: 791.65 ED3N-3: 791.58 ED3N-4: 793.85 ED3S-5: 793.28	Point 9 - 0 Point 71 - 0 Point 72 - 0	5:15 am - 6:15 pm	Y	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken with no significant impacts evident at the time of the complaint. Veolia acknowledges that the premises is potentially the source of the odour detected by the complainant based on the wind direction, however it is noted that the H2S monitors did not detect H2S at the premises nor within Tarago on 15/04/2024.
15/04/2024	10:28	EPA Environmental Line	Odour	Tarago	Approximately 7 km East of the site	Caller alleging they were impacted by an odour 'smell' around 10:28am on 15 April 2024.		2.450	Westerly Wind. Complainant was downwind of the premises.	933.898	13.28	Y	Veolia has engaged The Odour Unit to undertake a gas characterisation assessment to determine the presence of other odour gases. Veolia will continue to implement the recommendations within the 2023 Odour Audit.		Date: 26/03/2024 ED3N-1: 791.7 ED3N-2: 791.65 ED3N-3: 791.58 ED3N-4: 793.85 ED3S-5: 793.28	Point 9 - 0 Point 71 - 0 Point 72 - 0	5:15 am - 6:15 pm	Y	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken with no significant impacts evident at the time of the complaint. Veolia acknowledges that the premises is potentially the source of the odour detected by the complainant based on the wind direction, however it is noted that the H2S monitors did not detect H2S at the premises nor within Tarago on 15/04/2024.
14/04/2024	15:50	EPA Environmental Line	Odour	Collector Road, Tarago/ Bradwood Rd, Cullulla Rd/ Willow Glen Road	The locations are between approximately 5 km to 20 km in a East to East South East direction.	Caller alleging they were impacted by a 'strong rotten egg gassy smell'. The resident was alleged impacted by the odour upon Collector Road, Tarago and Bradwood Road turnoff and also Cullulla Road between 3.50pm and 5.50pm on 14 April 2024.  The resident alleges that once arriving at their residence, they were impacted by an odour, however it was differer described as a burnt rotting garbage smell, that continued to impact them until 10.00pm that date (14 April 2024).		3.107	West South Westerly. Complainant was downwind of the premises.	931.336	18.78	Y	Veolia has engaged The Odour Unit to undertake a gas characterisation assessment to determine the presence of other odour gases. Veolia will continue to implement the recommendations within the 2023 Odour Audit.		Date: 26/03/2024 ED3N-1: 791.7 ED3N-2: 791.65 ED3N-3: 791.58 ED3N-4: 793.85 ED3S-5: 793.28	Point 9 - 0 Point 71 - 0 Point 72 - 0	5:15 am - 6:15 pm	Y	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken with no significant impacts evident at the time of the complaint. Veolia acknowledges that the premises is potentially the source of the odour detected by the complainant based on the wind direction, however it is noted that the H2S monitors did not detect H2S at the premises nor within Tarago on 15/04/2024.
12/04/2024	14:54	EPA Environmental Line	Odour	Tarago Road, Mount Fairy	Approximately 13 km South of the site	Caller alleging they were impacted by an odour. Odour has a strong pungent smell coming from Veolia Tarago. Scale 6/6. Wind W/W' between 2.45pm and 2.54pm on 12 April 2024. Resident also stated they have been able to smell odour for last 2 days.		3.918	West South Westerly. Complainant was not downwind of the premises.	929.294	17.15	Y	Veolia has engaged The Odour Unit to undertake a gas characterisation assessment to determine the presence of other odour gases. Veolia will continue to implement the recommendations within the 2023 Odour Audit.		Date: 26/03/2024 ED3N-1: 791.7 ED3N-2: 791.65 ED3N-3: 791.58 ED3N-4: 793.85 ED3S-5: 793.28	Point 9 - 0 Point 71 - 0 Point 72 - 0	5:15 am - 6:15 pm	N	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken with no significant impacts evident at the time of the complaint. Veolia acknowledges that the premises is potentially the source of the odour detected by the complainant based on the wind direction, however it is noted that the H2S monitors did not detect H2S at the premises nor within Tarago on 12/04/2024.
12/04/2024	06:15	Website Feedback Form	Odour	Taylors Creek, Tarago	Approximately 5 km South West of the site.	Complainant advised that the smell was terrible today and was making her dry retch everytime they went outside. The odour was described as a chemical smell and odour intensity was rated a 6. Odour was initially detected at approximately 6:15am and was still detectable at around 7am, however it had reduced in intensity.		0.924	North North Easterly. Complainant was downwind of the premises.	931.288	9.63	Y	Veolia has engaged The Odour Unit to undertake a gas characterisation assessment to determine the presence of other odour gases. Veolia will continue to implement the recommendations within the 2023 Odour Audit.		Date: 26/03/2024 ED3N-1: 791.7 ED3N-2: 791.65 ED3N-3: 791.58 ED3N-4: 793.85 ED3S-5: 793.28	Point 9 - 0 Point 71 - 0 Point 72 - 0	5:15 am - 6:15 pm	Y	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken with no significant impacts evident at the time of the complaint. Veolia acknowledges that the premises is potentially the source of the odour detected by the complainant based on the wind direction, however it is noted that the H2S monitors did not detect H2S at the premises nor within Tarago on 12/04/2024.
11/04/2024	16:30	EPA Environmental Line	Odour	Tarago Road, Mount Fairy	Approximately 13 km South of the site	Caller alleging they were impacted by an odour, offensive odour, described as putrid and sickening, around 4.30pm on 11 April 2024. The wind was still and a chill in the air.		1.682	North Easterly. Complainant is generally down wind of the premises, however not directly downwind.	929.979	16.15	Y	Veolia has engaged The Odour Unit to undertake a gas characterisation assessment to determine the presence of other odour gases. Veolia will continue to implement the recommendations within the 2023 Odour Audit.		Date: 26/03/2024 ED3N-1: 791.7 ED3N-2: 791.65 ED3N-3: 791.58 ED3N-4: 793.85 ED3S-5: 793.28	Point 9 - 0 Point 71 - 0 Point 72 - 0	5:15 am - 6:15 pm	Y	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken with no significant impacts evident at the time of the complaint. Veolia acknowledges that the premises is potentially the source of the odour detected by the complainant based on the wind direction, however it is noted that the H2S monitors did not detect H2S at the premises nor within Tarago on 11/04/2024.

11/04/2024	05:30	EPA Environmental Lane	Odour	Hilltop close, Tarago	Approximately 13 km South East of the site	Caller alleging they were impacted by an odour, 'Damp heavy smell, chemical dour in nature', between 5:30am and 11:42am on 11 April 2024.		0.523	North North Easterly Complainant was not downwind of the premises.	928.349	5.54	Y	Veolia has engaged The Odour Unit to undertake a gas characterisation assessment to determine the presence of other odour gases. Veolia will continue to implement the recommendations within the 2023 Odour Audit.		Date: 26/03/2024 ED3N-1: 791.7 ED3N-2: 791.65 ED3N-3: 791.58 ED3N-4: 793.85 ED3S-5: 793.28	Point 9 - 0 Point 71 - 0 Point 72 - 0	5:15 am - 6:15 pm	N	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken with no significant impacts evident at the time of the complaint. Veolia acknowledges that the premises is potentially the source of the odour detected however based on the wind direction, and that the H2S monitors did not detect H2S at the premises nor within Tarago on 11/04/2024, it is unlikely.
10/04/2024	06:00	EPA Environmental Lane	Odour	Mayfield Road, Tarago	Approximately 13 km East South East of the site	Caller advised that the smell was as if you were to place your head in the garbage bin and mix it with vinegar' between 6:00pm to 6:52pm on 10 April 2024. It was also advised that the odour was particularly bad of an evening, and they were unsure if the cold or fog has anything to do with the odour.		2.398	South Westerly Complainant was not downwind of the premises.	928.166	6.393	Y	Veolia has engaged The Odour Unit to undertake a gas characterisation assessment to determine the presence of other odour gases. Veolia will continue to implement the recommendations within the 2023 Odour Audit.		Date: 26/03/2024 ED3N-1: 791.7 ED3N-2: 791.65 ED3N-3: 791.58 ED3N-4: 793.85 ED3S-5: 793.28	Point 9 - 0 Point 71 - 0 Point 72 - 0	5:15 am - 6:15 pm	Y	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken with no significant impacts evident at the time of the complaint. Veolia acknowledges that the premises is potentially the source of the odour detected by the complainant based on the wind direction, however it is noted that the H2S monitors did not detect H2S at the premises nor within Tarago on 10/04/2024.

Licensee: Veolia Environmental Services (Australia) Pty Ltd Cnr Unwin & Shirley Streets, Rosehill NSW 2142
Premises: Woodawn Landfill Collector Road, Tarago NSW 2590

[1] Photo