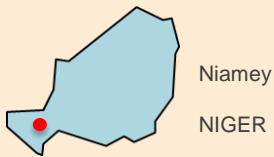


Municipal, Niger

SEEN: Water production and distribution



THE WATER REFORM IN NIGER



CONTRACT SCOPE

Site: Niger

Scope: Exploitation by letting the public water service throughout the Niger (54 urban and semi-urban spread across the country).

CONTRACT DATA

Duration: 14 years since 2001

ACTIVITY SECTOR

Municipal

SEEN – Société d'exploitation des Eaux du Niger
(Company of Water of Niger)

EXPERTISE

- 68 million m³ of water products and distributed per year.
- Setting up a social policy of access to drinking water.

The challenge

Ensure public service of drinking water in urban and semi-urban, efficient and quality and contribute to the socio-economic development; Niger and in particular the financial stability of the sector.

The main objectives of the SEEN are:

- Increase the number of people with access to safe drinking water while participating in the implementation of a social policy of access to safe drinking water facility with social connections and standpipes.
- Improve network performance, reliable quality of the produced water and become a customer reference management
- Develop a Skills Development Plan for all employees.

Veolia's solution

Founded in 2001, the operating company of the Waters of Niger (SEEN) is present on the entire territory across 54 centers. It is responsible for the operation of public water service from production to distribution. Company of reference in the sub region for the quality of the water it provides, SEEN ensures continuity in the distribution of drinking water with more than 630 employees. In 2013, there were 168,000 customers SEEN more than 2.3 million inhabitants served.

87% of service rate
+ 34% between 2001 and 2013

1,937km installation network
+ 77% since 2001

3,268 fountains including 805 installed since 2001



The benefits for our client

The quality of the water supplied by SEEN is excellent. SEEN is a reference on the African continent.

Thanks to the work entrusted to the SEEN and made in connection with the financing of the Water Sector Program (ESP), it was possible to achieve a level of performance all-time high in Niger in terms of production and distribution infrastructure water.

Increase in the population served through social connections and a network of 71 branches across 54 leased facilities.

Improved quality of service through an adapted reorganization and a new customer software.



PLANET

- Environmental impact analysis.
- Restoration of the ecosystem in the factory Goudel.
- Committed QSE approach.

REGIONS & CITIES

- Sensitizing agents and fountain on good practices related to water, sanitation and health.
- Using solar energy to operate the collection point R8-Niamey.



WOMEN & MEN

- 630 employees.
- A development plan to improve skills and competencies.

More details

Professionalization of the water sector:

- Veolia Expertise operationally
- Support of Campus Veolia training center at SEEN
- Implementation of a geographical information system for efficient network management
- Improving water quality through the creation of two new laboratories.

Commercial Use ONLY

Update: 2015

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Created by:

Zone Middle East and Africa

I&M department

Current contract:



MUNICIPAL OFFER

