

Papakura Domestic Customers

Water, Wastewater and other charges

2021 - 2022

All prices include GST and are current at 1 July 2021.

Customer charges are used to fund the supply of water and wastewater services and the provision of maintenance and network improvements.

Customers in the Papakura District will continue to receive quality water and wastewater services at a price below the Auckland average.

<u>Water Volumetric Charge - per 1000 litres</u>	\$ 1.705
<u>Wastewater Volumetric Charge -per 1000 litres</u>	\$ 4.621
<u>Bill Payment and Debt Collection</u>	
New customer connection charge (non-refundable)	No Charge
Special meter reading charge	\$ 26.45
New customer deposit	\$ 156.50
Minimum quarterly charge	\$ 17.40
Dishonoured cheque charge	\$ 37.50
Restriction charge	\$ 120.90
Debt collection charge	\$74 + agency cost
Legal collection charge	\$140 + agency cost 5% plus additional 1% per month
Default interest on overdue amount	
Additional copy of account	No charge
Processing refunds	No charge
Postage charges - within NZ	No charge
<u>Engineering and Operational Charges</u>	
Technician services charge (per hour)	\$ 158.70
Engineer Professional services charge (per hour)	\$ 179.40
Manager Professional services charge (per hour)	\$ 204.30
CCTV inspection of sewer (per inspection; additional charges may apply)	\$ 439.00
Aborted meter installation charge	\$ 158.90
Third party damage	Actual Cost + 15% Administration [Minimum of 2 Engineers hours]

<u>Infrastructure Growth Charges</u>	
Papakura District (per household unit equivalent)	\$ 15,867.00
<u>Meters, Connections and Relocations</u>	
Meter testing charge	
-15 to 25mm (site test)	\$ 180.40
-15 to 25mm (lab test)	\$ 416.20
-larger than 25mm	On application
Domestic water meter connection charge*	
-20mm water meter on existing service lead	\$ 516.35
-20mm water meter and install new service lead	\$ 1,247.70
Urgent (24 hour) domestic meter connection <i>(subject to site specific constraints)</i>	(Additional) \$ 414.80
Domestic meter relocation charge*	
- Adjustment along service lead.	\$ 447.35
- New location along main.	\$ 680.10
Permanent meter disconnection charge - residential 15-25mm. <i>* Additional charges may apply depending on the nature of the site, i.e. hard surfaces, specialised paving, road crossings.</i>	\$ 472.50
Buried meter location charge <i>(to facilitate reading)</i>	\$ 90.80
New wastewater connection installation charge (installation by Veolia)	On application
Water network "hook-up" charge (including shutdown)	On application
Wastewater network "hook-up" charge	On application
<i>*Additional charges may apply depending on the nature of the site, i.e. hard surfaces, specialised paving, road crossings, traffic management, arborist services, hinderance due to underground utility and/or above ground services/structures or extending the water main.</i>	