

# Papakura Non-Domestic Customers

Water, Wastewater and other charges

2021 - 2022

All prices include GST and are current at 1 July 2021.

Customer charges are used to fund the supply of water and wastewater services and the provision of maintenance and network improvements.

Customers in the Papakura District will continue to receive quality water and wastewater services at a price below the Auckland average.

<u>Water Volumetric Charge - per 1000 litres</u>	\$ 1.705
<u>Wastewater Volumetric Charge -per 1000 litres</u>	\$ 4.621
<u>Industrial and Commercial Annual Services Provision Charge</u>	\$ 477.56
<u>Industrial &amp; Commercial Tradewaste Customer Charges</u>	Combination of Fixed and Volumetric Charge
<u>Bill Payment and Debt Collection</u>	
New customer connection charge (non-refundable)	No charge
Special meter reading charge	\$ 26.45
New customer deposit	\$ 156.50
Minimum quarterly charge	\$ 17.40
Dishonoured cheque charge	\$ 37.50
Restriction charge	\$ 120.90
Debt collection charge	\$74 + agency cost
Legal collection charge	\$140 + agency cost 5% plus additional 1% per month
Default interest on overdue amount	
Additional copy of account	No charge
Processing refunds	No charge
Postage charges - within NZ	No charge
<u>Engineering and Operational Charges</u>	
Technician services charge (per hour)	\$ 158.70
Engineer Professional services charge (per hour)	\$ 179.40
Manager Professional services charge (per hour)	\$ 204.30
Development approval processing charge (based on size of development)	(minimum) \$ 359.40
Development construction and inspection charge (per hour)	\$ 179.80

Building over sewer application charge <i>(additional charges may apply based on nature of application)</i>	(minimum) (per inspection)	\$ 539.10 \$ 439.00 \$ 158.90
CCTV inspection of sewer		
Aborted meter installation charge		
Wastewater main renewal <i>(to facilitate building over sewer)</i>	On application Actual Cost + 15% Administration [Minimum of 2 Engineers hours]	
Third party damage		
<u>Infrastructure Growth Charges</u>		
Papakura District (per household unit equivalent)		\$ 15,867.00
<u>Meters, Connections and Relocations</u>		
Meter testing charge (industrial / commercial meter)	Actual cost +10%	
Industrial / commercial / rural water meter connection charge (including meter and backflow device)* <i>(Excludes high backflow hazard)</i>		
-20mm water meter		\$ 1,662.40
-All other meter sizes	On application	
All other Industrial / commercial water meter connections including fire sprinklers and high backflow hazard	On application	
Industrial / commercial relocation charge	On application	
Permanent meter disconnection charge - Industrial / Commercial.	On application	
Buried meter location charge <i>(to facilitate reading)</i>		\$ 90.80
New wastewater connection installation charge (installation by Veolia Water)	On application	
Water network "hook-up" charge (including shutdown)	On application	
Wastewater network "hook-up" charge	On application	
<u>Backflow Prevention</u>		
Annual backflow prevention device testing (per device, per visit)		
-Business hours		\$ 151.40
-After hours		\$ 274.85
Repair of backflow prevention devices	On application	
New backflow prevention device for existing water meters	On application	
<u>Hydrants</u>		
Water Volume Charge - per 1000 litres		\$ 1.705
Hydrant permit charge (per month)		\$ 407.60
Hydrant permit charge (per year)		\$ 1,621.50

<u>Water Carting</u>	
Water Volume Charge - per 1000 litres	\$ 1.705
Tanker filling station annual fixed charge	\$ 1,988.35
Administration Fee	\$ 27.40
<p>Veolia will review all charges relating to Hydrant Permits and Water Carting in 2021/22. This review will involve consulting with affected stakeholders, including water tanker operators.</p> <p><i>*Additional charges may apply depending on the nature of the site, i.e. hard surfaces, specialised paving, road crossings, traffic management, arborist services, hinderance due to underground utility and/or above ground services/structures or extending the watermain.</i></p>	