

Woodlawn Bioreactor Complaints Register

Date	Time	EPL	Method	Type	Response	Location	Description	Response/action taken to resolve the complaint
21/12/2021	3:19:00 pm	11436	EPA Environmental Line	Odour	Letter	Mulwaree Street, Tarago	The EPA received a report to their Environment Line from a resident of Mulwaree Street, Tarago, who was affected by offensive odour. The complainant reported that the odour had the character of rubbish/assv	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
20/12/2021	10:30:00 am	11436	EPA Environmental Line	Odour	Letter	Willow Glen Road, Lower Boro	The EPA received a report to their Environment Line from a resident of Willow Glen Road, Lower Boro, who was affected by offensive odour. The complainant reported that the Odour is not strong but is very unpleasant	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
20/12/2021	6:30:00 am	11436	EPA Environmental Line	Odour	Letter	Roseview Rd, Mount Fairy	The EPA received a complaint this morning from a resident residing in Roseview Rd, Mount Fairy. The complainant reported a odour described as " a thick foul odour of a sweet pungent smell" that was first observed at approximately 6:30am	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
16/12/2021	8:14:00 am	11436	EPA Environmental Line	Odour	Letter	Mulwaree Street, Tarago	The EPA received a report to its Environment Line from a resident of Mulwaree Street, Tarago who was affected by an offensive odour.	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
15/12/2021	6:00:00 am	11436	EPA Environmental Line	Odour	Letter	Covan Creek Road, Lake Bathurst	The EPA received a report to its Environment Line from a resident of Covan Creek Road, Lake Bathurst who was affected by an offensive odour. The reporter described the odour character as a rubbish smell.	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
15/12/2021	Not Specified	11436	EPA Environmental Line	Odour	Letter	Tarago	The EPA received a report to its Environment Line from a resident of Tarago. who was affected by offensive odour. The complainant reported an odor described as "garbage combined with dirt and mushrooms"	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
15/12/2021	8:35:00 pm	11436	EPA Environmental Line	Odour	Letter	Mulwaree Street, Tarago	The EPA received a report to its Environment Line from a resident of Mulwaree Street, Tarago. The complainant reported a "very strong odour" that commenced around 8:35pm that evening that wafted into the residence and caused the complainant to close up the entire home in response to the odour.	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
15/12/2021	9:22:00 am	11436	EPA Environmental Line	Odour	Letter	Leahys Lane, Tarago	The EPA received a report to its Environment Line from a resident of Leahys Lane, Tarago who was affected by offensive odour. The odour was reported to have the character of rotting garbage and rated the smell 5/6. The weather was described as very still	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
14/12/2021	6:00:00 am	11436	EPA Environmental Line	Odour	Letter	Cullulla Road, Tarago	The EPA received a report to its Environment Line from a resident of Cullulla Road, Tarago who was affected by offensive odour. The reporter described an unpleasant strong garbage smell that has an overpowering egg smell.	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
14/12/2021	6:00:00 am	11436	EPA Environmental Line	Odour	Letter	Leahys Lane, Tarago	The EPA received a report to its Environment Line from a resident of Leahys, Tarago who was affected by offensive odour. The odour was reported to have the character of rotting garbage and was strong for two hours between the hours of 6am - 8am	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
10/12/2021	2:30:00 pm	11436	EPA Environmental Line	Odour	Letter	Braidwood Road, Tarago	The EPA received a report to its Environment Line from a resident of Braidwood Road, Lake Bathurst, who was affected by offensive odour commencing about 2:30pm. Rain has been ongoing all day.	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
9/12/2021	6:29:00 pm	11436	EPA Environmental Line	Odour	Letter	Currawang Road, Currawang	The EPA received a report to its Environment Line from a resident of Currawang Road, Currawang, who was affected by offensive odour. The odour was reported to be metallic in character.	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.
04/12/2021	7:30:00 am	11436	EPA Environmental Line	Odour	Letter	Taylor's Creek Road, Tarago	The EPA received a report to its Environment Line from a resident of Taylor's Creek Road, Tarago Tarago, who was affected by an offensive odour allegedly coming from the Woodlawn Eco-precinct. They advised that the odour could be smelled about 1.5 km away from their home.	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.

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Date	Time	EPL	Method	Type	Response	Location	Description	Response/action taken to resolve the complaint
30/11/2021	5:15:00 am	11436	EPA Environmental Line	Odour	Letter	Collector Road, Tarago	The EPA received calls to its Environment Line from a resident of Collector Road, Tarago complaining about an odour. The odour had the character of rotten garbage and was rated the intensity of the odour as an 8.	Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour.