

EPL No:	11436
Date:	06/07/2022

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
30/06/2022	9:30:00 am	Community Feedback Line	Odour	King Street, Tarago	Complainant reported being impacted by an odour again today.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
30/06/2022	1:00:00 am	EPA Environmental Line	Odour	Shop, Tarago Village	Complainant reported being impacted by offensive odour that they attributed to the Woodlawn Landfill. They said they noticed the odour at 1 am that morning when they turned up for work and said the odour was still continuing at the time of their call at 9:36 AM. They said it was extremely strong at 1am but was weaker at the time of their call. They described the odour as "a methane gas, rotten garbage like odour" and said it was "nauseating". They said that the odour is affecting their customers.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
30/06/2022	6:55:00 pm	EPA Environmental Line	Odour	Federal Highway, Lake George, near Badcoe VC rest area	EPA officer detected a "sickly sweet odour" for approximately 30 seconds whilst travelling in their vehicle south on the Federal Highway along Lake George, at or near the Badcoe VC rest area. They said the odour was very reminiscent of that which they had previously experienced on site at that Woodlawn Landfill. They reported that the air temperature as shown by the vehicle was 7 degrees, it was overcast (no stars observable), but they were not able to determine wind strength or direction, or if indeed there was any wind.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
29/06/2022	9:15:00 pm	EPA Environmental Line	Odour	Goulburn Street, Tarago	Complainant reported being impacted by a "smell of sulfur" from the "Woodlawn waste terminal". They said it had a strength of 4/5.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
28/06/2022	7:00:00 am	EPA Environmental Line	Odour	Mooneys Road, Currawang	Complainant reported being impacted by an odour that smelt like "rotting vegetation/onions and rotting eggs" that they alleged was coming from the Woodlawn Bioreactor. When asked to rate the strength of the odour they said "the odour was at least a five out of five. I would rate it higher if I could as it went beyond odour and affected the sense of taste as well". They said "the odour was so strong between 0700 and midday that it could not only be smelled but also left a taste in my mouth which made me start gagging. I had to return to the house without being able to undertake any chores outside, including feeding and checking on livestock. I also had to close windows we have open for ventilation as the smell had entered the upstairs ensuite and master bedroom. This is a serious problem for us as we have had mould outbreaks due to damp weather. We also rely on open windows to draw warm air through the house in winter, and cool air in summer as we do not have central heating or air conditioning. This was a deliberate strategy when we built. Ongoing odour issues therefore cause significant impacts for us."	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
27/06/2022	7:00:00 am	EPA Environmental Line	Odour	Braidwood Road, Lake Bathurst	Complainant reported being affected by a "strong offensive rotten refuse odour" that they attributed to the Woodlawn waste facility. They said they first noticed the odour at 7am and that it was still present at 8:10 when they left home.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.

27/06/2022	5:00:00 pm	EPA Environmental Line	Odour	Carneys Road, Currawang	Complainant reported being impacted by "a stench I was unfortunate enough to breathe in". They said "I had to endure the stench in order to feed my horses and chickens. The stench was present the whole time I was outside, approx. 35 minutes. At 7: 20pm I went back outside to grab some firewood for my fire, and was again smacked in the face with the disgusting stench. I got back inside ASAP to get away from it. It stunk like the tip. It was a cloudless night, no discernible wind/breeze."	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
27/06/2022	6:00:00 pm	EPA Environmental Line	Odour	Farm at Lake Bathurst, "9km as crow flies from Woodlawn Eco-Precinct"	Complainant reported being impacted by a "strong odour of rotting garbage coming from Woodlawn Eco-precinct". The complainant said "it is making surrounding residents sick due to the nature of the odour". They said it is an ongoing issue (~10 years +) but has got worse since drought conditions ended a couple of years ago. They said "the odour is disrupting residents day to day life as odour is permeating houses and air conditioning units". Complainant said they are unable to turn on heating in the house due to odour coming through their air conditioning system. The complainant advised they were calling on behalf of the 6 residents on the farm on which they reside who are also suffering through the inconvenience of not being able to heat their houses due to the odour. The complainant said the odour is much more frequent in Tarago and said "I have given up on going to the pub in Tarago for a beer. Its just not worth it anymore. As soon as you turn the air conditioner on in the car on the way in, the odour just permeates your car".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
27/06/2022	6:00:00 pm	EPA Environmental Line	Odour	Covan Creek Road, Lake Bathurst	Complainant reported being impacted by an odour that they described as a "mix between rotten egg gas and petrol" that they alleged was coming from the Woodlawn Eco Precinct. They advised there have been many previous instances but tonight odour has been particularly strong. Caller advised odour is not detectable inside at time of call due to winter weather but is detectable outside and was detectable while driving in vehicle.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
26/06/2022	10:30:00 am	EPA Environmental Line	Odour	Tarago Village	Complainant reported being impacted by an offensive odour driving through Tarago. They said the air conditioner was turned off at the time but the odour still permeate the car. They alleged the odour was coming from the Woodlawn Eco-Precinct.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
26/06/2022	10:35:00 am	EPA Environmental Line	Odour	Tarago Village	Complainant reported being impacted by a "pooley" smell in the air allegedly coming from the Woodlawn Eco Precinct when driving through Tarago village. They said they had to change the air conditioner to recirculate to stop the smell in the car. The complainant said they had their baby in the car and advised that the odour made them feel sick.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.
25/06/2022	9:00:00 am	EPA Environmental Line	Odour	Mooneys Road, Currawang	Complainant reported being impacted by "a strong rotting rubbish/ ammonia smell coming from Veolia Woodlawn site near Tarago". They said there was a slight breeze from south east and it was sunny. Temperature was 10 degrees. They said it was a strong unpleasant smell that was constant and very offensive so they were unable to remain in the area.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources.

Licensee:

**Veolia Environmental Services (Australia) Pty Ltd
Cnr Unwin & Shirley Streets, Rosehill NSW 2142**

Premises:

**Woodlawn Landfill
Collector Road, Tarago NSW 2580**