

APPLICATION for PERMANENT WATER METER DISCONNECTION

Veolia contracts to provide water and wastewater services to the Account Holder only. To enable Veolia to disconnect the water meter connection this application must be completed and signed by the Account Holder. Where the Account Holder is a company, this application must be signed by a person authorised to sign on behalf of the company.

Veolia Account No	
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Property Address (where meter is to be disconnected)

Street No	Street Name	Suburb

Property Owner Details

First Name		Surname	
Company Name			
Postal Address			POST CODE
Contact No		Mobile	
Email Address			

Veolia will undertake a Final Reading as part of the water meter disconnection process. The final account for water and wastewater services will be sent to the above address.

Agent Contact Details *(complete only if enquiries related to this application are to be directed to someone other than the Property Owner)*

First Name		Surname	
Contact No		Mobile	
Email			

Charges

Residential Permanent Water Meter Disconnection Charge	On application
Industrial/Commercial Permanent Water Meter Disconnection Charge	On application

Charges are payable prior to the meter being disconnected. In the case of future water meter reconnection, Veolia reconnection fees apply. This charge is subject to change and additional charges may apply depending upon the nature of the site i.e. hard surfaces, specialised paving, road crossings or extending the water main.

Account Holder Signature

By signing this application, it is agreed that you (the Account Holder) request Veolia to permanently cease provision of water and wastewater services to the above property address and disconnect the water meter. You also acknowledge that you remain responsible for all charges incurred in relation to the supply of water and wastewater services to the property up to the time of permanent disconnection of the water meter.

Signature		Date	
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Where the Property Owner is a Company

Name of authorised signatory (please print)	Position held within Company

Additional information

1. **Privacy Act** – Veolia collects and holds on file, for the purposes of provision of water and wastewater services, the provided applicant information. You have a right of access to your information held by Veolia. You may request correction of that information and require that the request be stored with that information. Personal information held by Veolia will not be shared with any external party except where Veolia is legally obliged to do so, or where doing so is a legal and legitimate business activity.
2. **Final Reading** – A final reading will be undertaken as part of the permanent meter disconnection such that the water account can be finalised. The account holder will be invoiced for water and wastewater services up to the time of permanent disconnection. Supply of water and wastewater services up to the date of permanent disconnection is governed by the Terms & Conditions of the Veolia Customer Contract.

Veolia Office Use Only

Invoice Details:

Residential water meter disconnection charge: \$ _____

Industrial/Commercial water meter disconnection charge: \$ _____

Invoice number: _____

Date Paid: _____

Meter Number _____

Meter Location _____

Meter Reading _____

Date Disconnected _____