

Asset Management Policy

Veolia Australia and New Zealand (Veolia) is the region's only environmental solutions organisation with specific capabilities across water and wastewater treatment, energy management, waste and resource recovery services, industrial cleaning and facilities maintenance services.

Our goal is to provide comprehensive, high-value-added solutions that balance growth and environmental protection, solutions that manage water sustainably, turn waste into a resource, and develop cleaner, more efficient energy systems.

Veolia's business strategy is guided by five elements: our business, our customers, our people, our environment and our community. These elements shape all aspects of Veolia's future performance, and our corporate policies and practices are linked to delivering excellence in one or many of them.

Veolia is committed to:

- Managing all water, waste, Industrial and energy infrastructure, mobile plant and equipment efficiently;
- Implementing, maintaining, reviewing and continually improving an effective asset management system to meet current and future needs; to comply with all applicable legal, regulatory and contractual requirements; and to align with ISO 55000;
- Maintaining planning cycles to establish, review and achieve corporate and contract-specific asset management objectives aligned with the Veolia Business Plans, and monitoring our performance against these;
- Working with customers to help them maintain current, relevant and reliable data and records of all assets in order to develop asset management plans that balance asset performance requirements with stakeholder risk and investment;
- Ensuring employees in asset management roles are suitably qualified, trained, competent and experienced to understand and forecast asset maintenance and renewal costs;
- Designing and implementing solutions to develop sustainable access to our resources, and to protect and replenish them. Management of environmental impacts of assets will be given a priority in their design, construction and operation;
- Combining local and global knowledge and experience with engineering and new technologies to make informed decisions on asset expenditure.

All managers, employees, contractors and visitors are responsible for being aware of, and complying with this policy.

