

MEETING NOTES

Wednesday, 13 April 2022 at 5:30pm	Chaired By: Brian Oates (VEOLIA)
Online – Teams	Note Taker: Chris Watkins (VEOLIA)

ATTENDEES

MEMBER NAME	12/08/20	14/10/20	10/02/21	14/04/21	09/06/21	11/08/21	13/10/21	09/02/22	13/04/22
David Banner (DB)	No	No	No	No	No	No	No	No	No
Robin Dzedins (RD)	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
Tony O'Hara (TOH)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Halina Gwizdzil (HG)	No	No	No	No	No	No	No	No	No
Vernadette Dickson(VD)	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No
Vandana Rama (VR)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

GUESTS AND STAFF

Mark Globan, Chris Watkins, Lachlan James, Adele Shalevski (EPA), Dennis Catubig (EPA), Susan McNair (Currie Communication)

APOLOGIES

Halina Gwizdzil

RECORD OF DISCUSSION

1 WELCOME AND AGENDA

2. Veolia – about the company
3. General site updates
4. Cell 14b construction
5. Environment update
6. SRC Cleanfill lot 4
7. EPA – update
8. AOB

2 VEOLIA – ABOUT THE COMPANY

- Veolia presented some brief details about the company following the recent announcement that the SUEZ – Veolia merger has completed for Australia.
- With respect to the CRG, management on site remain the same. The commitment and importance of engagement remains unchanged with the new ownership.
- TOH asked if Veolia would continue to support the CRG.
- Veolia stated that it most definitely will, with the commitment and engagement improvements previously discussed continuing unchecked.

3 GENERAL SITE UPDATES

- Filling continues into cell 12 and 13 as previously discussed.
- The transfer station is fully open
- Cell 14b construction continues.
- COVID safe plans are in place to ensure business continuity.

4 ENVIRONMENT UPDATE

- VEOLIA thanked those members who are local to site for their reports and feedback.
- A graph was displayed showing complaints from 2017 so that the number of complaints could be compared between years (previous action).
- Another graph was displayed showing complaints by week in 2022. From this graph, an odour event was evident in March. These were noted to identify 'gas', 'sewage', 'waste' and 'other' as the specific odours observed.
- Further graphs were displayed showing complaints grouped into months so that they might more easily be compared.
- Complaint notifications are quick to arrive in the email system when called in but not when emailed so calls are preferable when possible. Veolia requested that CRG members pass this information to the community.
- EPA have visited site since the previous meeting.
- Actions undertaken to address odours on site since the previous meeting include details reviews of the extraction system; assessment of all cap penetrations; and addressing any obvious failures in the system.
- Daily odour monitoring rounds have been undertaken, including visiting complaint street addresses wherever possible.
- Veolia will also implement additional mitigation measures to further improve, including installation of additional sacrificial plastic liner in targeted areas; drilling of more vertical gas extraction wells; and rejection of odorous loads.
- Veolia requested any feedback of odours from the CRG. With no local residents present, no direct observation was available.
- TOH asked if odours were due to heavy rains.
- Veolia noted that it may be but more likely the gas curve has spiked with recent removal of legacy leachate from cells.
- TOH stated that Veolia should be using social media and joining local facebook groups.
- Veolia noted that CRG members are able to communicate community concerns.
- TOH referred to his previous comments that EPA should be asking callers for permission to pass on their details fully.
- Veolia noted that EPA already offer the caller the opportunity to be transferred to the Veolia hotline.
- Veolia has a surface water management plan in development that will be created with direct auditor involvement to ensure the plan is appropriate. This will likely involve revisiting site infrastructure and management systems.

- A detailed fill plan for cell 14b is also in development to ensure that practical issues like access roads, slope grades and stability are considered alongside effective gas, leachate and litter controls.

5 SRC CLEANFILL LOT 4

- The application for planning on lot 4 remains with Council. Veolia are following up for updates on its status.

10 EPA – UPDATE

- EPA noted that there were two distinct odour clusters in March:
 - On the 15th March, EPA confirmed off site odour, but were unable to identify the same on site.
 - On the 24th March, EPA could not detected odour off site at the time of the inspection.
- EPA noted that good communication channels with Veolia remain in place.
- EPA visited for a Licence Compliance Audit on the 15th March. During this visit, Officers observed filling in cell 13, cell 14b construction and the leachate ponds. Some odour was noted beside the leachate ponds but not at a distance from them.

11 ANY OTHER BUSINESS

- Veolia detailed future plans to refresh the CRG as discussed at the last meeting.
- The intention is to refresh all engagement including the CRG, internet projects pages, and other communication methods.
- The aim here will be to improve all aspects of community engagement as the commitment from remains strong.
 - Susan McNair of Currie Communications was introduced to the group. Susan will be assisting in this process for Veolia as this has been proven effective elsewhere. The approach will be to look at the existing Terms of Reference and connect with CRG members to discuss who engagement needs to connect with, and how specifically this can be best achieved.
 - This process is likely to result in recruitment of new CRG members to ensure the CRG remains as effective as possible.

MEETING CLOSED 6:45pm

ACTION TRACKER

Item	Description	Action	Due
1	VEOLIA to invite MWRRG to present RE: the Hub and Development Plans at a future meeting.	VEOLIA	2022
2	VEOLIA to notify the CRG when refilling of pond 1 or 2 commences.	VEOLIA	As required



Hallam Road Landfill

Community Reference Group 13th April 2022



Agenda

- Veolia - about the company
- Engagement and reports
- General site update
- Cell 14b construction
- Environment update
- SRC lot 4 Cleanfill
- EPA – update
- AOB





Veolia - about the company

Veolia is here to ensure that humans can continue to thrive.

We are here to clear up, to clean, to recover, to recycle; and to provide renewable energy and sanitised water.

That is our purpose.

Our values

Responsibility



We place great value on our responsibility to the communities in which we operate. We behave honestly and with integrity in all that we do. We take ownership for our own safety and that of our colleagues and customers by following the Always Safe initiative.

Solidarity



We commit to supporting each other to reach a common goal, knowing that we are at our best when we are working together.

Respect



We respect the rights and beliefs of all our people, our customers, our shareholders and our community. We treat others with the highest degree of dignity, equality and trust, recognising that everyone can add value.

Innovation



We look to do things better by providing our people an environment that encourages and supports new ideas. As a team we share ideas so we can add value and separate ourselves from the competition.

Customer Focus



We partner with our customers to understand their wants and needs. We do this by using our experience to deliver great service consistently.

Our history

1969

Collex Begins

50/50 JV between M Collins & Sons and Yellow Express formed the company Collex Pty Ltd. Collex started with 5 Front Lift Mobile Compactors and 3 Linehaul Transfer Trailers.

1991

Collex Expands

Veolia purchased Collex, as an amalgamation of waste activities for Simsmetal Ltd and Mayne Nickless Ltd.

1993

The Water Age

Veolia Water is incorporated in Australia and New Zealand.

1998

Industrial Services Boom

Within a two year period, the acquisition of three industrial services companies positioned Veolia a major player in heavy industries and mining.

2006

A Global Identity

All global subsidiaries changed corporate identities to the Veolia brand. In October 2006 operation under the name Veolia Environmental Services Australia began.

2007

The Energy Age

Dalkia Energy Services enters the Australian and New Zealand market.

2011-2013

Two Decades of Veolia

Both Veolia Water and Veolia Environmental Services celebrate 20 years of operation in Australia and New Zealand.

2014

One Veolia

In 2014 the integration of Veolia's Water, waste and energy businesses commenced. With an ambitious target to be a \$2Bn organisation by 2020.

2016

A Quarter Century

2016 marked ten years since the global branding of all Veolia subsidiaries. Revenue of \$1.45Bn and 4000+ employees.

2019

Impact 2023

Launch of Veolia ANZ 2023 Strategy. Focus on Growth across Water and Sanitation, Liquid & Hazardous Waste Treatment and Solid Waste Treatment.

2020

Uninterrupted Essential Services

Veolia delivers essential services throughout COVID-19 Pandemic. Revenue of \$1.7Bn and 4600 employees.

2021

Champion of Ecological Transformation

Veolia launches Ecological Transformation.

Our capabilities



WATER AND WASTEWATER TREATMENT

We work with local authorities, industrial and commercial clients to design, build, operate and maintain their water plants and networks. Our experience is coupled with the latest technological solutions for process water, ultrapure water, water and wastewater treatment, recycling and reclamation, and network solutions. We also offer service-based consulting to help clients manage their capital investment and optimise the management of their plants and networks.

Our water capabilities include:

- ✓ Water and wastewater treatment
- ✓ Operation and maintenance
- ✓ Recycled water for reuse
- ✓ Water for industry
- ✓ Digital monitoring and integrated smart-solutions
- ✓ Network maintenance and rehabilitation



WASTE MANAGEMENT AND RESOURCE RECOVERY

Providing environmental solutions for the collection and recovery of commercial and municipal waste, we work with clients to devise a custom waste treatment and recovery plan for their specific waste streams. Our focus is to realise opportunities to turn waste into a secondary resource; thereby, reducing waste-related environmental impacts.

This is achieved by providing customers with:

- ✓ Waste assessments and reporting
- ✓ Solid waste collection
- ✓ Medical waste collection and treatment
- ✓ Liquid and hazardous waste collection and treatment
- ✓ Resource recovery and recycling
- ✓ Educational material
- ✓ Energy from waste



INDUSTRIAL SERVICES

Serving clients within heavy industries such as mining, oil and gas, and manufacturing;

Veolia can provide complete facilities management that is inclusive of:

- ✓ Waste assessments and reporting
- ✓ Chemical clean up
- ✓ Remediation services
- ✓ Shutdowns

Through a multi-technical solution, Veolia can also devise a suitable water and energy management plan that includes the operations and maintenance of on-site assets.



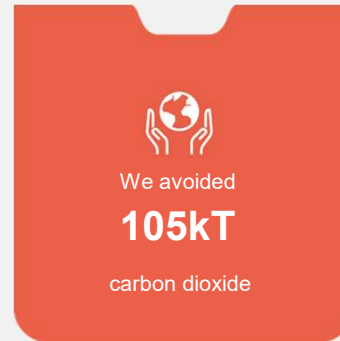
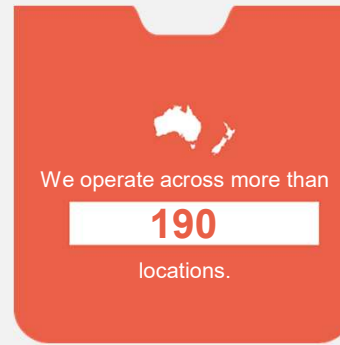
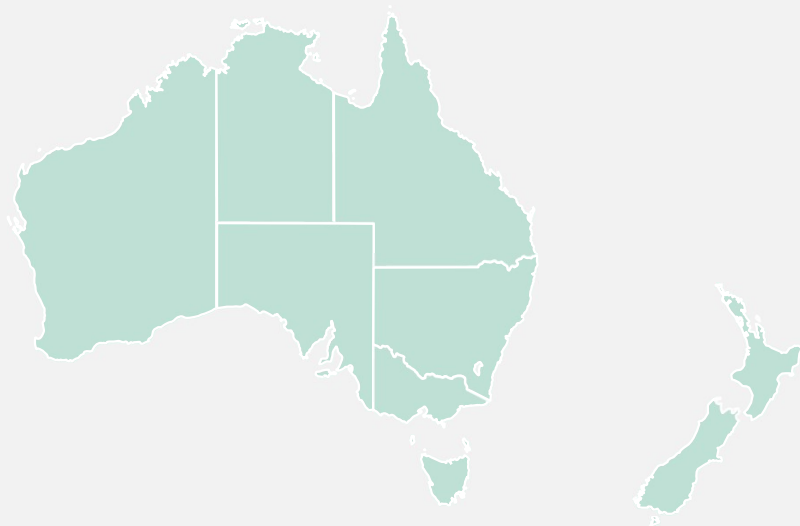
ENERGY SOLUTIONS

Delivering end-to-end solutions for energy supply and use, we are able to holistically manage energy performance contracts, district energy networks and industrial utilities.

Veolia can deliver sustainable energy management solutions through:

- ✓ Energy performance contracts
- ✓ Facilities management
- ✓ Building management systems
- ✓ Power generation
- ✓ District energy
- ✓ Carbon neutral and green energy solutions

2020 key figures Australia and New Zealand



General site update

Filling into cell 13 and 12 east

Transfer station open

Cell 14b construction ongoing

COVID safe plan in place and
ensuring business continuity



Cell 14b construction



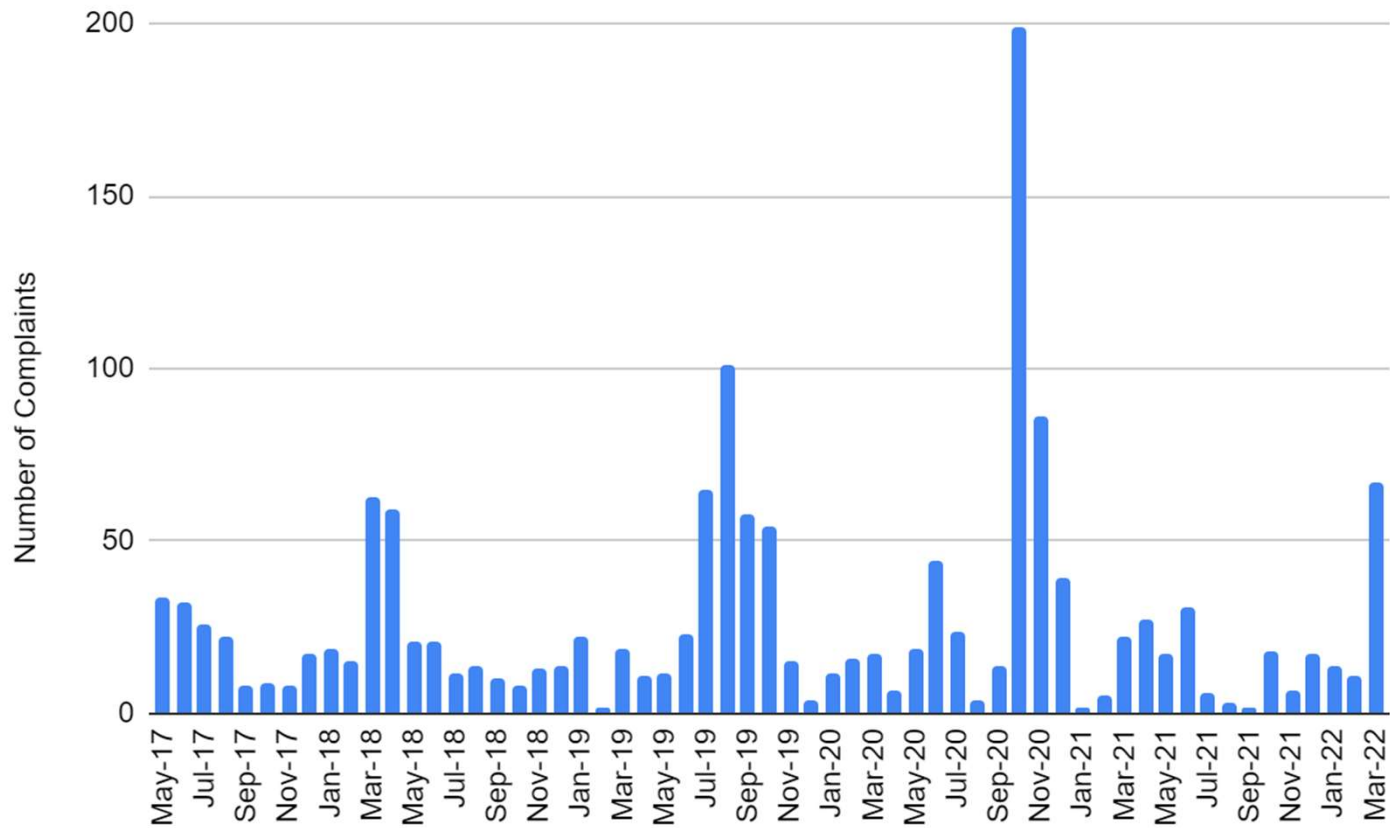


Environment Update

*Hallam Road Landfill Community Reference
Group*

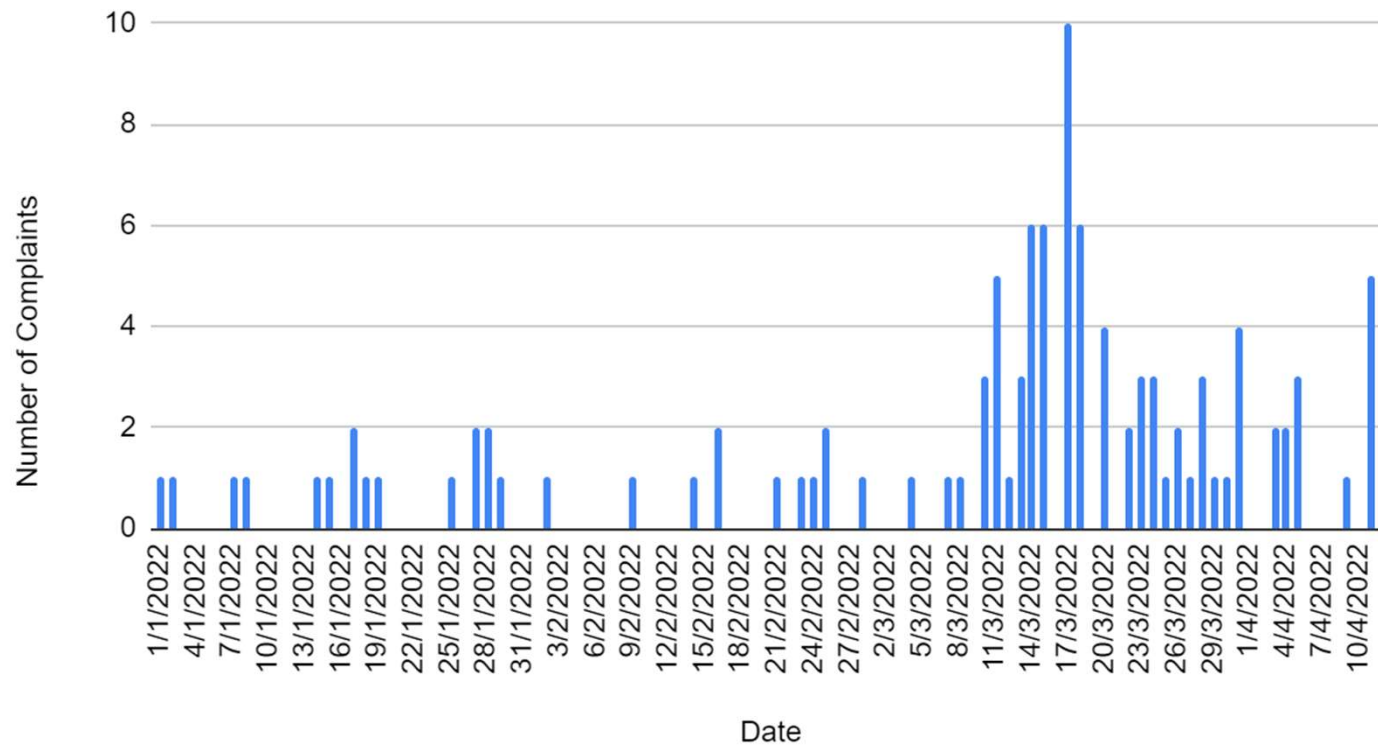


Odour Complaints



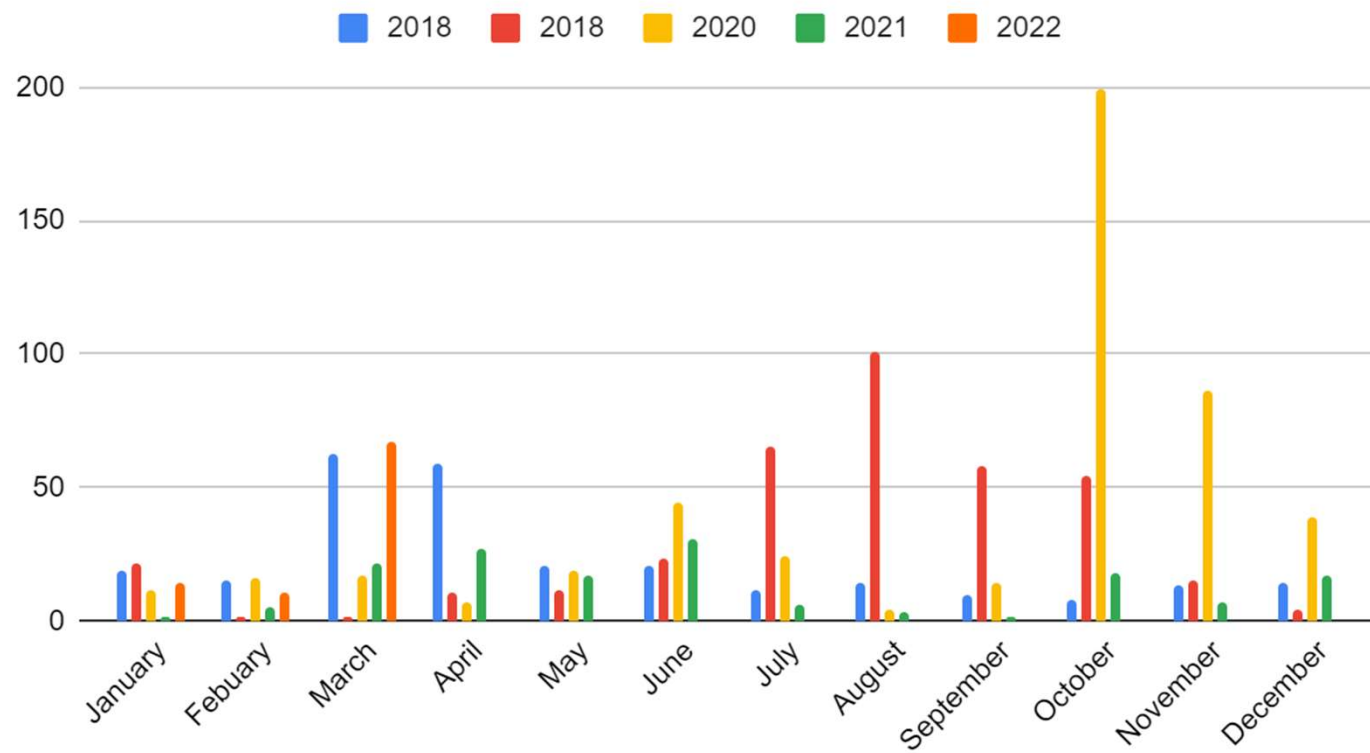
Odour Complaints

Number of Complaints vs Date



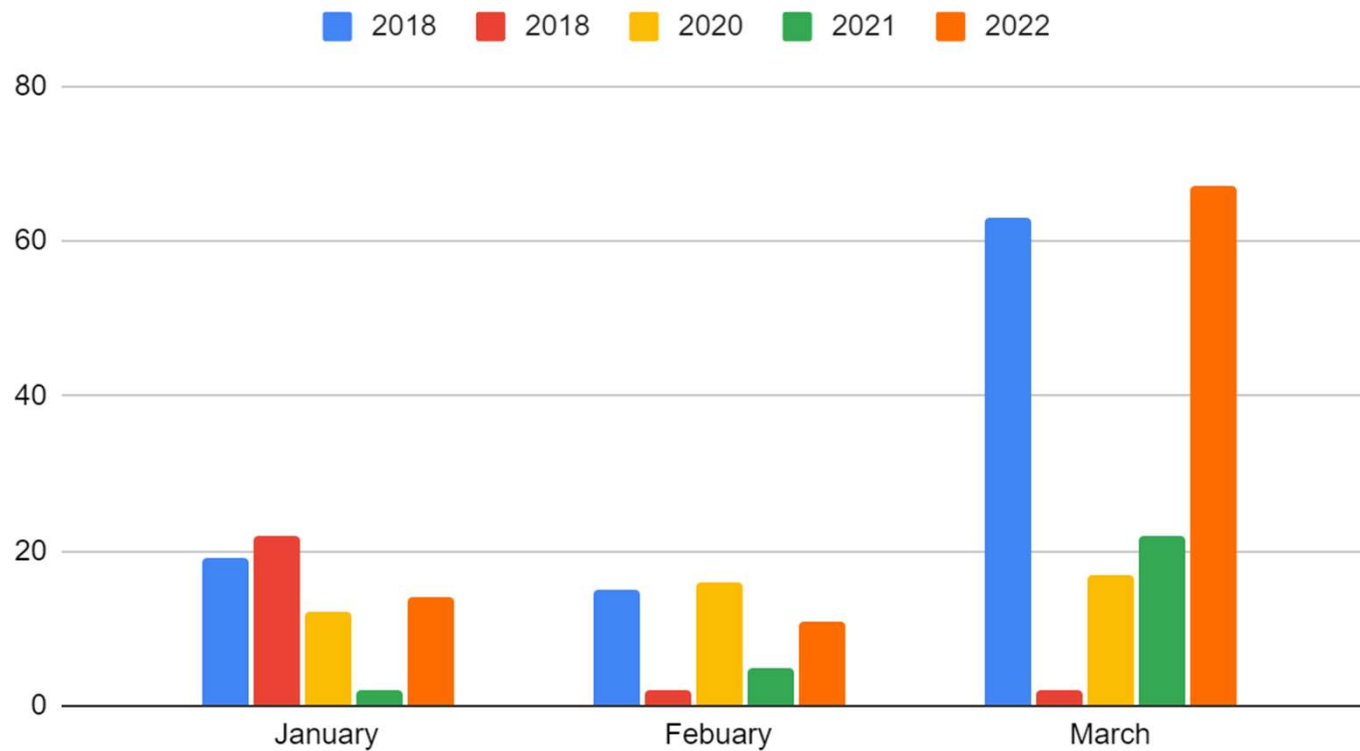
Odour Complaints

Complaint by Month



Odour Complaints

Condensed Version (Jan - March)



Odour Improvement Actions

- Detailed review of landfill gas collection infrastructure
- Off-site and on-site odour inspections
- Additional gas collection infrastructure to be installed in Cell 13
- Roll-out of sacrificial liner at targeted locations at the site
- Diversion of odorous loads
- Keen to understand feedback from the CRG?
- We are now seeing complaints against our site when we are upwind or not directly downwind.

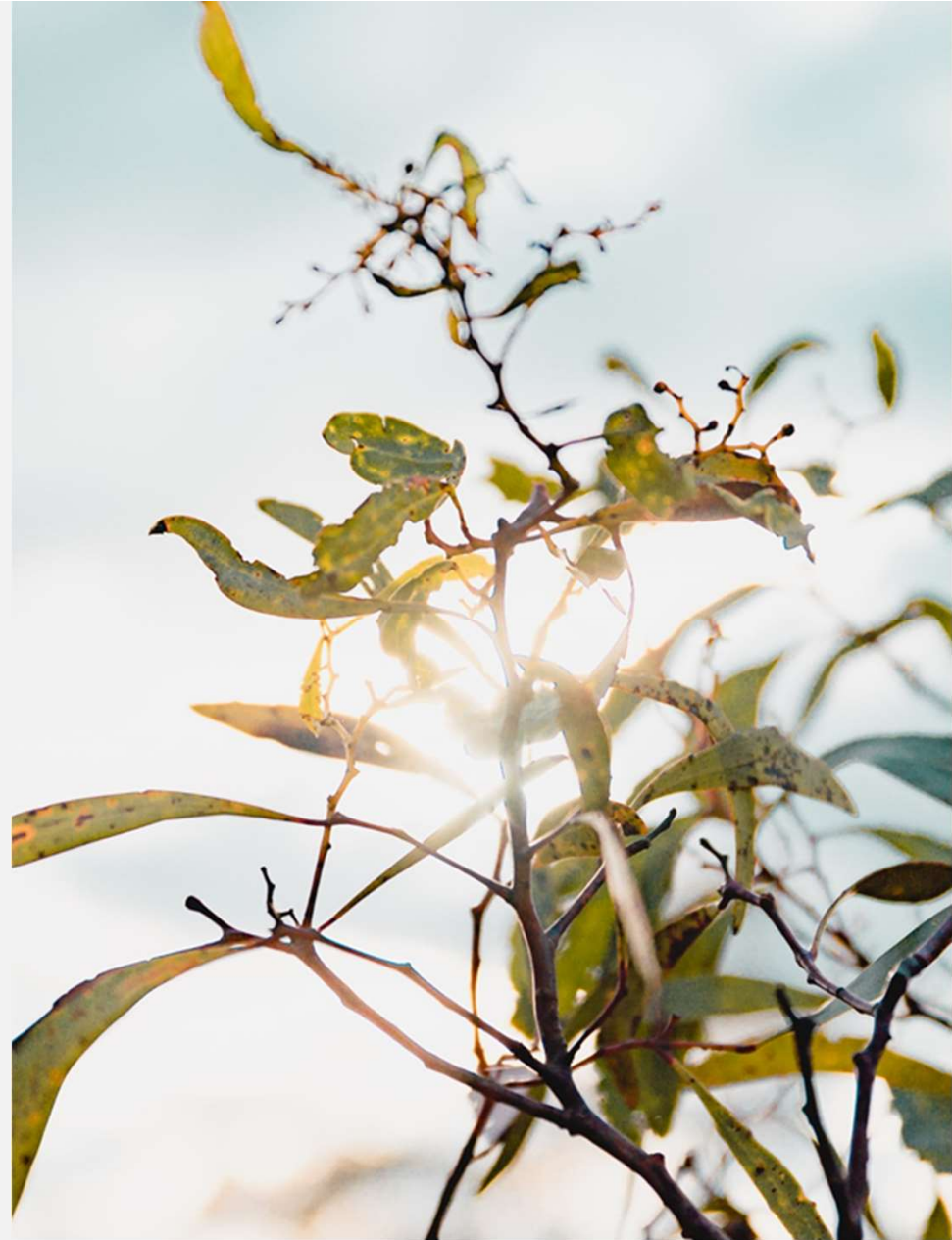
Other Environmental Business

- Surface Water Management Plan development
- Detailed fill planning for Cell 14B to optimise landfill gas management during filling

SRC Lot 4 update



EPA



Any other business

Thank you

Next meeting provisionally 8th june 2022