

Road Transport - Chain of Responsibility

Veolia Australia and New Zealand (Veolia) is a leading environmental solutions organisation delivering Ecological Transformation outcomes. Veolia has capabilities across water and wastewater treatment, energy management, waste and resource recovery services including, large scale energy from waste facilities, industrial cleaning and facilities maintenance services.

Our goal is Ecological Transformation through the provision of comprehensive, high-value-added solutions that balance growth and environmental protection, solutions that manage water sustainably, turn waste into a resource, and develop cleaner, more efficient energy systems.

Veolia's business strategy is guided by five elements: our business, our customers, our people, our environment and our community. These elements shape all aspects of Veolia's future performance, and our corporate policies and practices are linked to delivering excellence in one or many of them.

Veolia recognises its various roles in the Chain of Responsibility by:

- Having a Safety Management System in place to facilitate compliance within our road transport and supply chain networks;
- Taking all reasonable steps to ensure that consultation with other parties in the chain of responsibility is established;
- Ensuring that regular compliance reports are tabled at all executive meetings to identify, manage and remedy any hazards, risks and breaches to align with the CoR risk based approach, and executive due diligence.

Overview

Veolia's commitment to Road Transport Safety is achieved by implementing a safety management system encompassing the following key areas of CoR compliance

Training

Onboarding programs including refresher training on CoR compliance and Road Transport Safety for all responsible parties in the supply chain.

Policy, Processes & Systems

Policies, processes and systems in place to identify and manage risks and breaches associated with Fatigue; Speed; Mass Dimensions & Loading; and Vehicle Standards.

Fatigue Management

Compliant Driver scheduling, Journey Management Plans, rest breaks monitoring/verification and Driver training.

Health

Pre-employment Driver medicals including fitness to drive assessments, as well as availability of Health and Wellness programs for our employees.

Speed Management

Onboard Heavy Vehicle speed monitoring technology used where fitted, code of conduct,

safety procedures during scheduling; Driver training; investigation and management intervention when speed breaches are identified or reported.

Mass and Dimensions Management

Driver training on Vehicle operation within design specifications and compliance with applicable GVM; GCM and GML legal mass limits. On-board weighing devices used where fitted, record keeping of load weights for Veolia vehicles and customers, load plans and procedures for reporting of breaches.

Load Restraint

Safe equipment design, use and maintenance; Driver training on restraint, loading and unloading procedures for heavy vehicles and customer receipt of goods.

Fleet and Equipment Maintenance

Regular inspections, repairs and maintenance of vehicles and their components completed as per manufacturers' recommendations and by authorised personnel only.

Audit and Compliance

To achieve our goals of road safety for our people, our customers and our community, we verify compliance with road transport legislation and implement safety improvements where required through scheduled audits, reviews and safety inspections.

All managers, employees, contractors and visitors are responsible for being aware of, and complying with this policy.