

Governance, Risk and Compliance Policy

Veolia Australia and New Zealand (Veolia) is a leading environmental solutions organisation delivering Ecological Transformation outcomes. Veolia has capabilities across water and wastewater treatment, energy management, waste and resource recovery services including, large scale energy from waste facilities, industrial cleaning and facilities maintenance services.

Our goal is Ecological Transformation through the provision of comprehensive, high-value-added solutions that balance growth and environmental protection, solutions that manage water sustainably, turn waste into a resource, and develop cleaner, more efficient energy systems.

Veolia's business strategy is guided by five elements: our business, our customers, our people, our environment and our community. These elements shape all aspects of Veolia's future performance, and our corporate policies and practices are linked to delivering excellence in one or many of them.

Veolia is committed to:

- Applying good corporate governance principles and values encompassing stewardship, leadership, accountability, transparency, fairness and balance, honesty, dignity, legal compliance, goodwill, sustainability and ethical conduct, and encouraging its employees to also act in this manner;
- Managing risk as guided by the methods prescribed in ISO 31000 risk management, the compliance principles contained in ISO 37301 Compliance Management Systems standard, and by complying with our contractual and legal obligations making risk and compliance part of our business;
- Ensuring regular monitoring and reviews in risk management and compliance to improve company performance, reinforced by identification, reporting and if required corrective and preventative actions;
- Responding to any breaches of governance and compliance with appropriate action: and
- Follow the Veolia Group Risk Management policies and procedures.

All managers, employees, contractors and visitors are responsible for being aware of, and complying with this policy.