

EPL No:	11436
Date:	27/07/2022

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
16/07/2022	8:45:00 am	Community Feedback Line	Odour	Braidwood Road, south of Tarago	Complainant reported being impacted by a smell of rotten garbage at 8:45am and again at 11am. They said it had a strength of 4/10. Wind was reported to be a Light W or NW wind.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
15/07/2022	9:40:00 am	EPA Environmental Line	Odour	Duralla Place, Mount Fairy	Complainant reported smelling "odour typical of the Veolia Woodlawn Bioreactor" at the intersection of Goulburn Road, Braidwood Rd, Mount Fairy Road and Boro Road, at Boro (GPS Coordinates -35.143370, 149.661635). They reported that "Odour strength is 5 out of 6 = very strong. Frosty and no wind. Odour is still fairly frequent and has been a consistent problem".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
15/07/2022	9:30:00 am	EPA Environmental Line	Odour	Tarago Village	Complainant reported being affected by offensive odour at 9:30am and again at 2:29PM (the time of making the report). The complainant described the odour as "a rotten garbage smell". They reported there being a "slight breeze, not much wind".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
13/07/2022	5:30:00 pm	EPA Environmental Line	Odour	Covan Creek Road, Lake Bathurst	Complainant reported that "there is a bad odour in the air that smells like petrol and rotten egg gas". They advised that their children were playing outside and they had to tell them to come inside as the odour was making them feel sick. They also advised that they were doing some jobs outside and had to go inside as the odour was giving them a headache.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
13/07/2022	2:00:00 pm	EPA Environmental Line	Odour	Braidwood Road, Lake Bathurst	Complainant reported that "The smell from Veolia is more horrible than usual today. We live on Braidwood Rd at Lake Bathurst. The odor is a 5/5. There is a light SW wind. I have noticed it consistently since I got home this afternoon at 2pm, it is now 9.40pm & despite having all windows and doors closed the smell has seeped into the house. It is a very strong rotten egg smell & is making everyone in the house nauseous."	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
12/07/2022	7:00:00 pm	EPA Environmental Line	Odour	Goulburn Street, Tarago	Complainant reported being impacted by a "sulphur smell" that they alleged was coming from the "Woodlawn waste terminal". The reported its strength as 3/5.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
12/07/2022	6:00:00 am	EPA Environmental Line	Odour	Willow Glen Road, Lower Boro	Complainant reported being impacted by "a sulphury, soured milk, wet compost" odour. They said the odour is consistent with what they have smelt before in the Tarago township and that they understand those odours are emanating from the Woodlawn waste facility. They reported that the odour caused them to take the following actions: "VICs chest rub for outdoor chores, kept animals inside, leave all doors and windows sealed, staying indoors where possible". They said "The smell still gets inside - once it clears opening the house up to get airflow through, even if it's cold out." They said the odour has caused "general discomfort, lack of appetite".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
12/07/2022	5:30:00 am	EPA Environmental Line	Odour	Boro Road, near Tarago	Complainant reported being impacted by a "rotten garbage" odour. They rated the strength of the odour as 4/10.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

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Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
10/07/2022	4:45:00 pm	EPA Environmental Line	Odour	Braidwood Road, Lake Bathurst	Complainant reported being affected by offensive odour allegedly coming from the Woodlawn waste facility. They said the wind was coming from southwest at 11km/h.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

Licensee:
Veolia Environmental Services (Australia) Pty Ltd Cnr Unwin & Shirley Streets, Rosehill NSW 2142

Premises:
Woodlawn Landfill Collector Road, Tarago NSW 2580