

EPL No:	11436
Date:	10/08/2022

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
02/08/2022	8:00:00 am	EPA Environmental Line	Odour	Tarago Public School	Complainant reported being impacted by a "vile" offensive odour when dropping their child off at Tarago Public School. They said the odour smelt like "rotting garbage/dirty nappies/sour milk" and alleged it was coming from "Veolia Woodlawn".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
30/07/2022	5:00:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a "garbage" odour allegedly coming from the Woodlawn Eco Precinct. They rated the strength of the odour as 3/5.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
30/07/2022	7:00:00 pm	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a "garbage" odour allegedly coming from the Woodlawn Eco Precinct. They rated the strength of the odour as 5/5. They said that they "have smelt the odour on and off over the last few months but tonight it was very, very bad. We have multiple air purifiers inside the house and it still couldn't stop the smell. The smell is outside and inside the house, we can't go outside. Strong smell of organic waste slash garbage. Nausea resulted from the smell it was unbearable."	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
29/07/2022	2:00:00 pm	EPA Environmental Line	Odour	Braidwood Road, Lake Bathurst	Complainant reported being impacted by an offensive odour that they alleged was coming from the Woodlawn Bioreactor. They said that the "odour is quite strong (7/10) and smells like rotting food/garbage".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
28/07/2022	7:30:00 am	EPA Environmental Line	Odour	Bus stop at corner of Lumley Rd and Braidwood Road, Tarago	Complainant reported being affected by "strong, offensive, nauseating odour" that they to the Woodlawn waste facility. They described the odour as "like dirty nappies/sour milk, rotten refuse". They said they were compelled to keep their child in the car instead of waiting at the bus stop as planned. They advised that, from previous experience, the odour tends to make the child feel very unwell when waiting and then they get travel sick on the bus, including vomiting. Waiting in the car then delayed the complainant to get to work. They advised that this recurrent problem is starting to lead to concerns being raised at their work about lateness.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
28/07/2022	Not Specified	EPA Environmental Line	Odour	Ryans Road, Quialigo	Complainant reported being impacted by a "smell emulating from the waste facility at Tarago today". They said "The smell made me feel quite unwell, affecting my sinuses and breathing".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
25/07/2022	10:00:00 am	EPA Environmental Line	Odour	Collector Road, 3km from entrance to Woodlawn premises	An EPA officer reported being impacted by "a strong putrescible waste type odour" whilst driving along Collector Road approximately 3km south east of the entrance to the Woodlawn mine. The officer advised that "the odour had a sweet, very pungent garbage smell, with a strength of 7/10".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
24/07/2022	11:58:00 am	EPA Environmental Line	Odour	Currawang Road, Currawang	Complainant reported being impacted by a "bad odour" they described as a "natural gas", "methane", "fart-like smell". They stated that they had never noticed it until about 3 weeks ago. They said the smell is mostly dependent on wind, a calm still day will have a worse smell.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/07/2022	8:00:00 am	EPA Environmental Line	Odour	Cullulla Road, Tarago	Complainant reported being impacted by "a very unpleasant garbage odour with a gassy smell that resembles leachate". They also stated that "the current wind situation is 0 kmh".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

16/07/2022	8:30:00 am	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a "odour from the Veolia precinct". They described the odour as "a rubbish tip" smell and rated its strength as 2/5. They said the presence of the odour caused them to bring their washing inside.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/07/2022	8:45:00 am	EPA Environmental Line	Odour	Braidwood Road, south of Tarago	Complainant reported being impacted by a "rotten garbage" odour with a strength of 4/10. They said the odour lasted for about 2 hours between 8:45am and 11am. In describing the odour, the reporter also mentioned it had "rotten eggs or sulfide", "faecal, manure, sewer" and "compost" characteristics (as per descriptors on the EPA's "How do I report odours?" factsheet). They also stated that "Odour wafted in while driving. Changed aircon over to internal circulation - could not remove the smell. Was not until well past Tarago with aircon on external source before smell was gone."	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

Licensee:

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Premises:

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