

<b>EPL No:</b>	<a href="#">11436</a>
<b>Date:</b>	<b>28/09/2022</b>

<b>Date</b>	<b>Time</b>	<b>Method</b>	<b>Type</b>	<b>Location</b>	<b>Description</b>	<b>Response/action taken to resolve the complaint</b>
27/09/2022	8:30:00 am	E-mail	Odour	Boro Road and Braidwood Road, south of Tarago	Complainant reported being impacted by a smell of rotten garbage from 8:30am to 10:30am. They said it had a strength of 3/5. Wind was reported to be a very Light NW wind.	Site Management responded to complainant to encourage them to report odour incidents such as these directly to Site to ensure a more timely investigation of potential odour sources and/or cause. An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken.
20/09/2022	7:10:00 am	EPA Environmental Line	Odour	Tarago Public School	Complainant reported being impacted by a "rotten garbage smell" when they were dropping their child at school. They said the odour was very bad at Cnr. Lumley and Braidwood Road Tarago and that they could not let child exit the car as they felt very nauseous.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
20/09/2022	7:45:00 am	EPA Environmental Line	Odour	King Street, Tarago	Complainant reported being impacted by an odour they alleged to be coming from Woodlawn Eco-Precinct. They said it "smells like a tip. As soon as you walk outside the door the smell hits you. As usual the house is all closed up because of the smell".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
19/09/2022	5:30:00 pm	EPA Environmental Line	Odour	Goulburn Street, Tarago	Complainant reported being impacted by an offensive odour that they alleged was coming from "the Veolia Woodland Eco Precinct". They advised that it was a very windy evening and usually when its windy they don't get the odour but the wind direction has changed, coming from the west. They said the odour was very strong and that they had to close up the house and keep their children inside.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
19/09/2022	8:00:00 pm	EPA Environmental Line	Odour	Leahys Lane, Tarago	Complainant reported being impacted by a "rotting garbage/dirty nappy smell" that they allege was coming from "Veolia Woodlawn". They said it got progressively worse from 8pm and was still present when they went to bed.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
09/09/2022	10:30:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a very strong "compost/organic smell" with a strength that they rated as 4/5. They said they could not go outside or open windows up.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
01/09/2022	10:15:00 am	EPA Environmental Line	Odour	Collector Road, Tarago	Complainant reported being impacted by "a disgusting smell emanating from Veolia's Woodlawn bio-reactor". The complainant said they noticed the odour "when passing Collector Road and driving south towards Canberra". They said "It was very strong and made me gag as it entered the car when I was driving through".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
01/09/2022	6:00:00 pm	EPA Environmental Line	Odour	Cullulla Road, Tarago	Complainant reported being impacted by "a rotting garbage smell consistent with the smell we have noticed from Woodlawn in the past". They said they "noticed it at approximately 6pm when we were driving along Cullulla road to Tarago. It was strongest in the section from Mayfield road and coming down the hill into Tarago.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

**Licensee:**

**Veolia Environmental Services (Australia) Pty Ltd  
Cnr Unwin & Shirley Streets, Rosehill NSW 2142**

**Premises:**

**Woodlawn Landfill  
Collector Road, Tarago NSW 2580**