

<b>EPL No:</b>	<a href="#">11436</a>
<b>Date:</b>	<b>14/11/2022</b>

<b>Date</b>	<b>Time</b>	<b>Method</b>	<b>Type</b>	<b>Location</b>	<b>Description</b>	<b>Response/action taken to resolve the complaint</b>
09/11/2022	2:25:00 pm	Community Feedback Line	Road Traffic	619 Collector Road, Tarago	Complainant advised that they were cut off by a silver prime mover with walking floor exiting the Woodlawn Eco-Precinct. This caused the driver to suddenly brake to avoid a collision.	Site management was advised, and a review of CCTV footage of vehicles leaving site was reviewed in order to identify the truck in question. The customer involved was notified, and advised Veolia that they would address the matter with the driver involved immediately.
02/11/2022	3:30:00 pm	EPA Environmental Line	Odour	Cnr Lumley Rd and Braidwood Rd, Tarago	Complainant reported being impacted by an offensive odour described as the smell of "rotten garbage, dirty nappies and sour milk" at their premises. They rated the odour strength as 5/6. The complainant stated that the odour made them feel sick and want to vomit.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
31/10/2022	9:20:00 am	EPA Environmental Line	Odour	Currawang Rd, Tarago	Complainant reported experiencing a strong and constant "organic/compost" odour. They rated the strength of the odour to be 4/5. The complainant stated that could not go outside, hang washing, or open windows up due to the odour.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
30/10/2022	2:00:00 am	EPA Environmental Line	Odour	Willow Glenm Road, Lower Boro	Complainant reported first noticing odour at 2:00 AM and stated that it was still present, but starting to fade, at the time of their report to the EPA at 5:26 AM. They described the odour as "being like methane and causing nausea like symptoms" and alleged that it was coming from the Woodlawn Eco-Precinct. The complainant also advised that the odour permeates through the vents of their business.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
30/10/2022	7:00:00 am	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a "sewerage" type odour at their residence at Rosebery Street, Tarago. The complainant rated the odour strength as 3/5. They additionally stated that they had to stop all outdoor activities stopped, and that their morning exercise not completed because of the odour.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
27/10/2022	7:30:00 am	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a strong rubbish and landfill type odour which they allege is coming from the Woodlawn Eco Precinct. The complainant rated the strength of the odour to be 7/10.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
26/10/2022	6:10:00 am	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported experiencing a strong "landfill/waste odour" and alleged that the odour was coming from the Woodlawn Eco-precinct. They rated the strength of the odour as 7/10.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
26/10/2022	6:30:00 am	EPA Environmental Line	Odour	Leahys Lane, Tarago	Complainant reported being impacted by a strong odour at their residence on Leahys Lane, Tarago, from 6.30am to 9.30am. The complainant described the odour to smell like "rotting garbage, dirty nappies, sour mild" and rated the odour strength to be 4/6.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
26/10/2022	5:00:00 am	EPA Environmental Line	Odour	Willow Glen Road, Lower Boro	The complainant reported being impacted by a "dank, wet, garbage stench" at their residence, which they describe as being located approximately 15 km from the site. They described the odour to be strong from 5:00 AM until 11: am, and still noticeable but fainter at 1pm. The complainant stated that the smell made them want to vomit.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
26/10/2022	3:30:00 pm	EPA Environmental Line	Odour	Briadwood Road, Tarago	Complainant reported being impacted by a "rotten garbage" odour between 3:30 and 16.30 PM on Braidwood Road (just south of Tarago Public School) while driving. They rated the strength of the odour as 2/5. They stated that they changed the aircon over to internal circulation but could still not remove the smell.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

25/10/2022	9:30:00 am	Community Feedback Line	Odour	Braidwood Road, Lake Bathurst	Complainant reported a strong "garbage" type odour that they alleged was coming from Woodlawn Waste Facility. They described the odour as being different to normal. The complainant expressed their concern about another facility being added to the premises, and more generally the effect that burning plastics and other contaminants, will have on the environment and human health.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
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**Licensee:**

**Veolia Environmental Services (Australia) Pty Ltd  
Cnr Unwin & Shirley Streets, Rosehill NSW 2142**

**Premises:**

**Woodlawn Landfill  
Collector Road, Tarago NSW 2580**