EPL No:	<u>11436</u>	
Date:	18/01/2023	

Date	Time	Method	Туре	Location	Description	Response/action taken to resolve the complaint
18/01/2023	7:13:00 am	Website Feedback Form	Odour	Taylor's Creek Road, Tarago	Complainant reported being impacted by a "very strong odour" that smelt like garbage.	An operational odour source inspection was carried out for each of the individual Eco-Precinct facilities immediately following receipt of the complaint. The findings of the site inspections, combined with an assessment of meteorological data and operational activities was then undertaken in order to investigate the potential source or cause of odour. Although a number of improvement actions will be undertaken as a result of the site inspections, no unusual activities or conditions were identified.
09/01/2023	5:45:00 am	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a "rotten garbage" odour that they alleged wascoming from the Woodlawn waste facility. They said they first noticed it when they wentoutside at 5:45 AM and that it was present for next one and half hours after that.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consulation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
09/01/2023	5:00:00 am	EPA Environmental Line	Odour	Mayfield Road, Tarago	Complainant reported being impacted by a "stinky smell like rotten garbage in the air". Theysaid it had been present from 5 AM and was still present at the time of their call at 8:24 AM. They said "the smell has happened before, mostly when there is fog in the area and early morning".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consulation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
08/01/2023	7:53:00 am	EPA Environmental Line	Odour	Collector Road, Currawang	Complainant reported being impacted by an offensive odour that they attributed to the Woodlawn Bioreactor. They said the odour had a "composty/gassy smell".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consulation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
06/01/2023	4:53:00 pm	EPA Environmental Line	Odour	Collector Road, Currawang	Complainant reported being impacted by an offensive odour that they attributed to the Woodlawn Bioreactor. They said the odour had a "composty/gassy smell".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consulation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
06/01/2023	4:30:00 pm	EPA Environmental Line	Odour	Mooneys Road, Currawang	Complainant reported being impacted by an "unpleasant strong rotten rubbish / ammoniasmell that they alleged was coming from the Woodlawn waste facility. They said the odourwas "constant and very offensive so I had to remain inside".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consulation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
04/01/2023	8:22:00 pm	EPA Environmental Line	Odour	Collector Road, Currawang	Complainant reported being impacted by an offensive odour that they attributed to the Woodlawn Bioreactor. They said the odour had a "composty/gassy smell".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consulation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
03/01/2023	7:00:00 am	EPA Environmental Line	Odour	Leahys Lane, Tarago	Complainant reported being impacted by an "offensive odour from the Woodlawn Bioreactorsite" outside their house. They said they noticed the odour at 7 am and it was still present atthe time of their call at 9:18 AM. They described it as a "rotten garbage, sour milk and dirtynappy odour" and that it had a strength of 6/6. They said they were not able to put theirwashing on the line and that the smell made them gag.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consulation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
03/01/2023	7:15:00 am	EPA Environmental Line	Odour	Cullulla Road, Tarago	Complainant reported experiencing "an unpleasant strong garbage smell". They said therewas a slight breeze blowing from the west at the time and clear skies.	An operational odour source inspection was carried out for each of the individual Eco-Precinct facilities immediately following receipt of the complaint. The findings of the site inspections, combined with an assessment of meteorological data and operational activities was then undertaken in order to investigate the potential source or cause of odour. Although a number of improvement actions will be undertaken as a result of the site inspections, no unusual activities or conditions were identified.

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03/01/2023	4:30:00 pm	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a "rotten garbage" odour that they alleged wascoming from the Woodlawn waste facility.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or
						cause of odour was undertaken. In consulation with the NSW EPA,
						an in-depth and detailed analysis approach to investigating reports
						of odour is being undertaken.
02/01/2023	3:30:00 pm	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a "rotten garbage" odour	An assessment of meteorological data and operational activity has
					that they alleged wascoming from the Woodlawn waste facility.	been completed in order to investigate the potential source or
						cause of odour was undertaken. In consulation with the NSW EPA,
						an in-depth and detailed analysis approach to investigating reports
						of odour is being undertaken.
01/01/2023	8:00:00 am	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a "rotten garbage" odour	An assessment of meteorological data and operational activity has
					that they alleged was coming from the Woodlawn waste facility.	been completed in order to investigate the potential source or
						cause of odour was undertaken. In consulation with the NSW EPA,
						an in-depth and detailed analysis approach to investigating reports
						of odour is being undertaken.
24/12/2022	8:30:00 am	EPA Environmental Line	Odour	Willow Glen Road, Lower Boro	Complainant reported being impacted by "a disgusting taint in the	An assessment of meteorological data and operational activity has
					air". They said "it wasstrongest from 8:30 to 9am. I noticed it at my	been completed in order to investigate the potential source or
					house and also when driving through Tarago. Smell is consistent with	cause of odour was undertaken. In consulation with the NSW EPA,
					the regular stench from the bioreactor".	an in-depth and detailed analysis approach to investigating reports
						of odour is being undertaken.
23/12/2022	5:00:00 am	EPA Environmental Line	Odour	Glen Willow Road, Lower Boro	Complainant reported being impacted by a "putrid stench" that they	An assessment of meteorological data and operational activity has
					alleged came from the Woodlawn Bioreactor. They said the odour	been completed in order to investigate the potential source or
					"came in through our bedroom window overnight and assaulted the	cause of odour was undertaken. In consulation with the NSW EPA,
					senses as I walked outside at approximately 5:30am. It was so foul	an in-depth and detailed analysis approach to investigating reports
					that it made me retch and I needed to go back inside. It triggered a	of odour is being undertaken.
					migraine for me.	

Licensee:

Veolia Environmental Services (Australia) Pty Ltd Cnr Unwin & Shirley Streets, Rosehill NSW 2142

Premises:

Woodlawn Landfill Collector Road, Tarago NSW 2580