

EPL No:	11436
Date:	22/02/2023

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
20/02/2023	8:00:00 am	Website Feedback Form	Odour	Braidwood Road, Tarago	The complainant reported a very strong smell of "garbage" allegedly coming from the Woodlawn Bioreactor. The complainant stated that whilst they got some reprieve yesterday, the odour is back stronger than ever.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
18/02/2023	4:15:00 pm	Website Feedback Form	Odour	Braidwood Road, Tarago	The complainant reported a very strong smell of "garbage" allegedly coming from the Woodlawn Bioreactor. The complainant stated that they have had odour from the Woodlawn Eco Precinct in Tarago for the past 3 days. Every now and then is okay but 3 consecutive days we are very over it and disgruntled. Temperatures have been 30+ degrees and it means we cannot open windows.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/02/2023	9:00:00 am	E-mail	Odour	Braidwood Road, btwn Tarago Showground and Tarago Public School	Complainant reported a smell of "rotten garbage" with a strength of 4/5 whilst travelling along Braidwood Road towards Tarago.	Site management was carrying out a survey in the Tarago Village at the time of the report of odour, however no smell or odour could be detected. An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/02/2023	6:00:00 am	Community Feedback Line	Odour	King Street, Tarago	Complainant reported being impacted by a smell of H2S from 6am to the time of the report, 8:26am. The complainant advised that they believed that long term exposure to H2S from Woodlawn operations has resulted in the complainant getting cancer which they had previously reported to Veolia.	Site management immediately attended the vicinity of the report of odour, and conducted an odour survey in the Tarago Village in which no smell or odour could be detected. An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
11/02/2023	8:00:00 am	Website Feedback Form	Odour	Braidwood Road, Tarago	The complainant reported a very strong smell of "garbage" on and off for the past few hours at least. They reported that they couldn't open their windows or go outside.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

Licensee:
Veolia Environmental Services (Australia) Pty Ltd Cnr Unwin & Shirley Streets, Rosehill NSW 2142

Premises:
Woodlawn Landfill Collector Road, Tarago NSW 2580